# Evaluating Resources for Cancer Caregivers on Cancer Hospital Websites

## Context

Cancer care happens at home:
- Medication & pain management
- Nutrition
- Physical symptoms
- Hygiene
- Equipment
- Positioning & mobility
- Professional support
- Emergency resources

## Research Objectives

Recommendations for online resources for cancer caregivers:
- Content
- Organization

## Implications

- Cancer caregiver information on hospital websites can be improved
- Library professionals can assess online information & suggest enhancements
- Opportunity to build partnerships between librarians and hospitals

## Methods

- Sites evaluated: May & June 2015
- 1 Librarian
- 2 Library Science Students
- 8 tasks

## Results

### Scenario

<table>
<thead>
<tr>
<th>Task</th>
<th>Hospital #1</th>
<th>Hospital #2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wound Care</td>
<td>Not Found</td>
<td>Not Found</td>
</tr>
<tr>
<td>Transport to Treatment</td>
<td>Difficult</td>
<td>Difficult</td>
</tr>
<tr>
<td>Prostate Cancer: Treatment</td>
<td>Difficult</td>
<td>Difficult</td>
</tr>
<tr>
<td>Prostate Cancer: Disease</td>
<td>Not Found</td>
<td>Not Found</td>
</tr>
<tr>
<td>Caregiver Support Group</td>
<td>Difficult</td>
<td>Easy</td>
</tr>
<tr>
<td>Caregiver Self-Care</td>
<td>Difficult</td>
<td>Difficult</td>
</tr>
<tr>
<td>Home Healthcare</td>
<td>Difficult</td>
<td>Difficult</td>
</tr>
<tr>
<td>Low-Cost Lodging</td>
<td>Difficult</td>
<td>Difficult</td>
</tr>
</tbody>
</table>

## Recommendations

- Assess caregiver information needs
- Create webpage devoted to caregivers.
- Link to the caregiver page on hospital home page.
- Break caregiver information into sections with meaningful titles
- Provide how-to guides for in-home tasks (e.g., wound care.)
- Use responsive web design

## Lessons Learned

- Screencast to capture screens viewed, possibly sound to capture think aloud
- Difficult for "expert" to keep mindset of persona
- Conduct evaluation with members of target population

## References


## Acknowledgements

Barbara Wildermuth, Tina Shaban, Loretta Muss, Jenny Hanspal, Laura Dimmit, Francesca Allegri