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This paper develops and tests two theories about the network structure of a sample of archived web documents using four statistical models. Starting from previous theories of small world networks and authority and hub constructs, each model is further developed from the hypothesis that the web is a complex network. A complex system is one where seemingly random units, which are self similar, are not independent, but whose bands of interdependence at a local level create emergent, or system-level patterns that are very different from their local level units. The models were tested using structural equation techniques and cannot be rejected as possible representations of the underlying framework of the web.

#### Headings:

Computational Complexity

Information Theory/Evaluation—Entropy

Knowledge Maps

Social Capital

World Wide Web

A STATISTICAL STUDY OF INFORMATION PATTERNS ON THE WEB

by  
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## **1. Introduction**

This paper outlines previous research from the study of social capital and web analytics to test models of previously advanced theories and develop and test new theories incorporating the complexity of network topology on the World Wide Web (hereafter referred to as “the web”). Are there discernable statistical patterns evident in the seemingly random residue of information records on the web? To date, some research has been done to evaluate and chart the web using web page word distribution and the link structure of web pages. These studies offer an important aspect of studies about networks and the web as a self-similar, self-organizing information system. The web is comprised of web pages which are units of information that self-organize and self-regulate without central authority, developing a powerful information system from an ad-hoc collection of data. These seemingly chaotic networks develop in ways that are self-similar and self-sustaining. They have the same patterns at different scales, can replicate themselves, correct errors and organize without guidance from a central authority. From this complex network of interdependent units of information may emerge knowledge, or multiple dimensions of meaning, that are more than the simple aggregate of a network’s individual units. Understanding the causal relationships within this network of information will enable us to more effectively and efficiently traverse the data collection and identify emergent characteristics, such as knowledge or meaning, that are not available when data is viewed outside of the context of its collection.

The expansion of digital technology, the advent of the internet, the emergence of the web and Mandelbrot's work in fractal theory have exploded work and ideas around complex systems, where computers provide a mechanism for rigorous computation of large data sets (Mandelbrot, 1982). Complexity theory, an emerging science, offers new ways to understand the evolution, topology and relationships that comprise real networks, including financial markets, population cycles, epidemiology, neural networks, ecological systems, film actors, sexual contacts, the Internet and the web (Albert & Barabasi, 2002; Anderson, 2004; Eglash, 1999; Mandelbrot, 1982; Newman, 2003). Certain topics and domains may have different diffusion patterns. Some may adhere to a hierarchical structure. Others may seem random. Still others, such as the web, are theorized to exhibit a bow-tie shape.

The linkages of a specific topic are important for charting the movement of information. However, the context of the web pages is also an important aspect of understanding why information about a chosen topic may travel particular routes. Not only are the links of a particular web page important in constructing this map, but multiscale perspectives, including clusters of web pages and different time periods, provide important contextual information about the dissemination pattern of a specific topic. The purpose of this research is to provide a snapshot of the structure of a specific type of information and identify multiple dimensions of the information topic to better understand the bands of connection between data and the multiscale knowledge that the relationships may reflect. This research will measure relationship properties based on previously identified web analysis and social networking concepts. Additionally, this study finds support for a new hypothesis linking web topology to knowledge capital, a

micro-level and emergent parameter of a network of information. The properties that this research may identify include power laws, clustering, authority-hub relationships, and fractal dimension. In addition to supporting previous findings, identifying these properties in the sample may offer new insight, not only by tracing topic-based link patterns, but by understanding the embedded relationships among statistically self-similar web-pages. In this way, the topology of the network can provide insight into the interconnected dimensions of information, weaving individual units of data into meaning and knowledge.

## **2. Background**

### **2.1 The Web: A Network With Embedded Knowledge Capital**

#### *2.1.1 Social Capital*

In the same way that social capital represents resources that can be leveraged for economic value as a result of social exchange, knowledge capital can be an emergent attribute of a complex network of information nodes. Knowledge capital can also be accumulated, invested and leveraged for economic currency or social prestige. Although collective resources for a small group come from members of the group, social capital represents resources embedded within these social networks that represent collective value (Lin, 2001). Although networks are generally open and not easily demarcated they may be comprised of small-world groups. Social capital can be measured on individual and group levels. Individual assets are differentiated from collective assets, but members have a causal relationship to macro level assets, while higher level parameters also affect local units. The implications of social capital and the motivations for member participation in a social network are rooted in the leveraging capabilities of collective



assets (Burt, 2005; Lin, 2001). As a group member, an individual directly or indirectly accessing resources embedded in social networks can leverage control of community resources and therefore gain more capital than an individual alone could have yielded due to the relationships within the network. Similarly, assets of a social network that are not available to individuals outside the group are valuable capital (Lin, 2001). Social capital is a theory designed to measure the increased benefit of an individual connected through a social network or the collective capital of a group that has value outside of the group.

The value of network resources can take on different forms and can be accumulated and utilized in different ways. Resources are assigned values based on social norms. For example, rank, authority, and prestige are all valuable markers of capital within social networks (Burt, 2005; Lin, 2001). These signify advantages and influence over others, and a member's ability to accumulate more resources faster than others in the group (Lin, 2001). Individuals with more resources tend to make decisions for the collective group because of their higher status. Status within the group represents entrenched capital. These decision making opportunities include the ability to enforce group consensus and also to implement or improve the status of high-ranking members (Burt, 2005; Lin, 2001). In this way, members can use collective assets as a type of credit that is directly linked to their role in the network.

### *2.1.2 Information is Capital*

Like other types of capital, such as prestige, rank, and influence, information can also function as capital in networks. Information is a pattern of energy, or a pattern of relationships to which meaning has been ascribed (Bates, 2005; Bar-Yam, 1997). In a social context, information can take on social value. Marx and Engels (1933) define

capital as the production of commodities that have surplus value; the value of labor that produces the commodity is less than the value of the commodity which can be traded for higher market value. The industrialist begins with surplus resources (capital) and is able to produce more capital, creating value through investment (Marx & Engels, 1933).

Capital can be described as resources invested with expected returns. The capital embedded within a social network includes the resources captured and used as investment for the attainment of more resources. Unlike traditional forms of capital (land, physical assets), social capital has no intrinsic value, but is based on social exchange (Lin, 2001). Similarly, information, as a commodity, gains value in relationship to social structures. Human capital, quantified as education and training, is a measure of information available for an individual to leverage in the labor market (Lin). Cultural capital, non-financial assets associated with education and intellectual knowledge in various spheres, is also a measure of value of information given meaning by social processes (Bourdieu, 1972/1977). Information is created by humans for social purposes and, like these other types of capital, can also be used as currency in analog and online social networks.

### *2.1.3 Knowledge Capital is Embedded in a Network of Information*

Information is valuable capital. In the same ways that other types of social capital can be invested to gain more for both the member and group as a whole, information can also be invested, mobilized and can yield returns. On the web, this capital cycle may be grounded in its small-world structure. Analogous to Granovetter's (1973) strong and weak tie formation, the web may be comprised of relatively small groups of strongly connected websites which are strung together by weak ties. Conceptualizing each small group as a network of member sites or pages about the same topic, information is a

valuable means of currency. In this schema, information might translate to rank or prestige on the web, which might be indicated by the number of visitors, the number of in-bound hyperlinks, or monetized based on the number of ads on a web page. Although online links may not correspond directly to reciprocated relationships, like many analog relationships, there is a documented pattern of “hub” and “authority” web pages (Kleinberg, 2001). Authority-hub relationships create a system of established social norms, whereby hub pages link and direct web users to authority pages, which tend to have information specific to the small group. Hub pages serve as directories for specific topics and authority pages tend to have a disproportionate amount of information about a given topic. The amount and quality of information on a page or web site is valuable in many ways beyond basic informational uses. Information can be leveraged to yield prestige, a higher rank, and influence among other websites within the small group on the web and this may affect or even be the effect of analog networks. In this way, the authority-hub structure is an informal, self-regulated, self-directed group, based on information as capital.

#### *2.1.4 Global Parameters: Emergent Attributes of a Complex System*

The concept of knowledge capital is similar to “understanding” and “meaning.” A reader may understand the meaning of a paragraph, an unordered self-similar compilation of words and punctuation that separately have no emergent meaning or different individually meanings or which meanings change depending on the relationships between words. Knowledge capital is an emergent aspect of a complex system of self-similar units of information. Complex systems are those that do not seem to be ordered but may seem to be alive and dynamic. They are self-organized networks

of entities reacting together and even adapting and learning to be more efficient (Eglish, 1999; Waldrop, 1993). Complexity is the interplay of order and randomness, where a “balance” of positive and negative feedback can maintain a state of criticality (Eglish, 1999). At this intersection of order and chaos, “at the edge of chaos,” there are system patterns, but the outcomes are never exactly predictable (Waldrop, 1993).

We move from information theory, where knowledge is comprised of logic-based rules (Sowa, 2000) and apply this to complex networks to chart how agents interact with information and how this affects the whole network. Like evolution, in complex networks agents respond based on decision-making principles, whereby useful rules grow stronger and unhelpful ones grow weaker, and new rules can be created by combining old ones. Complexity theories use logic to attempt to explain system-level emergent phenomena due to the interactions between individuals with simple behavior patterns (Bonabeau, Dorigo, & Theraulaz, 1999). Emergence is a system state that arises due to the interdependent relationships among the units of the network (Bar-Yam, 1997; Braha, 2010; Fromm, 2005). It is an aspect of complex systems where random interactions at a local level develop into attributes that are unlike local relationships and are system specific.

The dynamics of complex networks are evident in citation networks, social networks, biological systems and evolution. A collection of self-similar small groups, which can be comprised of even smaller units, can be part of a self-organizing complex system. A complex system can include groups with nebulous boundaries that differentiate them from and join them to larger, embedding systems, such as organizations, institutions and social norms. The entire system of groups and embedding

contexts is open in that there is an information flux between micro and macro levels, and no unit is fully and solely situated in a group (Arrow, McGrath, & Berdahl, 2000).

Additionally, the units of the system are affected by random events that reverberate through all levels of the system (Fromm, 2005). Random effects on a local level can result in emergent global events that may seem independent of its component parts. In a feedback loop, these emergent attributes can, in turn, restrict or enable local effects. Feedback loops create non-linear effects. A small increase or decrease at a local level can result in big changes at the global level. Over many iterations of a micro-macro cycle, a complex system with random effects will settle into a global pattern (Fromm, 2005; Vertosick, 2002). This attractor is dependent on the specific contextual parameters of the system (Arrow, McGrath, & Berdahl, 2000; Bar-Yam, 1997).

In a complex system, global variables emerge from local variables. The global variables, in turn, affect local variables because global variables are visible to both outsiders and individual members. Global variables cannot be changed directly but via local variables through feedback mechanisms (Arrow, McGrath, & Berdahl, 2000; Fromm, 2005). The global parameters are an important aspect of the network system because the value of knowledge is defined in large part by established norms and embedding contexts (Arrow, McGrath, & Berdahl, 2000; Burt, 2005). The global value of knowledge is based on local units of information given meaning through its dependent relationship with other units of information in a way that is not cumulative or sequential (Bar-Yam, 1997; Bates, 2005). A global-level measure of an information network is knowledge capital. This capital is embedded in the network of exchange as pages of data and links between network units. Like other types of capital, knowledge capital can also

be invested and yield economic returns. Knowledge capital is a measureable, emergent aspect of a network of information that may offer insight into information movement patterns on networks such as the web.

## **2.2 The Web: A Network Of Strongly Tied, Small-World Groups Connected By Weak Ties**

Linking local and global levels of a system is important for the construction of good models of complex systems. However, techniques to study social networks are not robust enough to handle local and system structures. Most research has evaluated strong ties, directly connected units. However, weak tie studies focus on links between groups (Granovetter, 1973). Evaluating weak ties, which can be evaluated using network betweenness measures, links the local and global aspects of the system. Local relations can be studied as bridges between micro and macro modules that affect global patterns and in turn affect again small group and individual processes in a feedback loop.

The Web is a complex network of small groups, a unit of which is a strongly-tied collection of pages that may incorporate a similar topic. Research on groups and group dynamics have identified different functions of small groups. Groups can be vehicles for influencing majority and minority members, effecting human interaction and inspiring member identity. Groups can also be information-processing systems. These groups include members and their “sociotechnical” systems, which include member tools and resources (Arrow, McGrath, & Berdahl, 2000).

### *2.2.1 Homophily*

Self-organized groups develop identity by encouraging strong ties and homophilous interactions with similar units. This trend is the foundation for social

networks' small-world structure (Burt, 2005). People tend to cluster around specialized information which circulates readily within these small-world groups. This strongly tied structure is formed from dense connections, which can be organized based on perceived similarities, while some links are not formed because of perceived differences from the group (Adamic, Buyukkokten, & Adar, 2003; Arrow, McGrath, & Berdahl, 2000).

Homophilous interactions are more likely because the cost of interactions between strongly tied nodes (those with same social standing) is relatively low, whereas interaction with weaker ties (heterophilous) requires more effort (Granovetter, 1973). Homophily on the web might be interpreted as clusters of web pages about the same subject.

### 2.2.2 *Heterophily*

Heterophilous interaction is between actors with dissimilar resources or information and is less likely to occur, as it requires more work for greater risk of reward. Actors with fewer social resources may not benefit as much from heterophilous interaction as actors with a greater number of social resources (Lin, 2001). Causal dependency relationships can develop between different groups of elements in a complex network. These dependencies, common in real networks, can create bands of correlation across hierarchal levels or lateral groups (Fromm, 2005). These frequently unpredictable interactions between network units can develop emergent characteristics and construct new components from rudimentary parts, in effect transforming "parts separated" into "parts joined" (Ashby, 1947). The heterophilous relationships between small groups represent the local dynamics from which global patterns emerge.

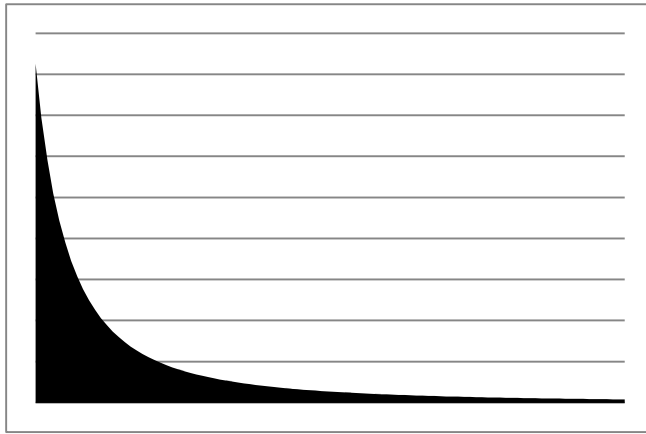
### 2.2.3 *Trust, Reputation and Weak Ties*

Small-world networks that are complex systems include many strongly tied small groups which are linked by weak ties. These links are not always “rational” or necessarily economic in nature. Some are based on emotional, moral or other nonmaterial exchanges (Homans, 1958). Homophilous exchanges within small-world groups are marked by strong relationship based on reputation and trust, which are necessary for group cohesion and accumulation of capital (Burt, 2005; Granovetter, 1973; Lin, 2001; Wellman, 2002). Burt (2005) defines trust as “when you commit to a relationship before you know how the other person will behave. Distrust is a reluctance to commit without guarantees about the other person’s behavior” (93). Implemented by trust apparatuses, homophilous group structure works as a negative feedback mechanism, reinforcing normative social expectations. The payoffs can be economic or social, an accumulation and distribution of reputation (Lin, 2001). Trust apparatus and homophilous interactions enhance power and influence within social structures.

Weakly tied nodes, on the other hand, are conduits of new information (Burt, 2005). New information from different groups can add stochastic error to the system. As a tightly connected group increases its weak ties, through increased heterophilous interactions, the probability of positive feedback in the system increases exponentially. Both the variation introduced by weak ties and the stabilizing factors of trust and reputation make this system dynamic.

The relationship between the number of nodes and weak ties in a network reveals a power law function (Figure Power Law). This association can be described as:





*Figure 1: Power law distribution;  $V = \alpha(N)^\beta$ , where  $\beta = -2$*

$V = \alpha(N)^\beta$ , where  $V$  is the correlation between performance, a result of new information, and network constraints, due to group norms (Burt, 2005).

Additionally,  $N$  is the number of vectors or links, and  $\alpha$  and  $\beta$  are empirically derived.

Further,  $\alpha$  has the following characteristics: it represents the relationship between network constraints and an actor's unique information; approaching zero, it represents weak-tie relationships having no value; and at values greater than zero it is indicative of more than one actor with unique information. The latter can be understood as hubs or websites linked to authorities, websites more likely to contain unique information.

Burt's study on managers at firms produced  $\beta$  that was negative, indicating that the benefits of brokerage, or information exchange through weak ties, decreases as groups get larger. As group size increases, the likelihood of new information increases while group identity is diluted. Based on empirical studies on complex networks,  $\beta$  may be expected to be negative, between 2 and 3, depending on network topology and constraints (Albert et al, 1999; Bennouas, & de Montgolfier, 2007; Braha, 2010; Kleinberg & Lawrence, 2001). When applied to the concepts discussed in this paper, Burt's (2005) studies suggest that authority nodes in different networks reveal a relationship that is indicative of the increased value of weak ties among smaller groups with fewer options for unique information. Given the same network size, as groups get larger and information is less

unique, the marginal benefit of new nodes decreases. This indicates that weak ties are more beneficial to tightly bound, small groups. A node with no links has a monopoly on information and can benefit from weak tie relationships, making coordination with others more valuable (Burt, 2005).

It is possible for a complex network of information to exhibit a hierarchal structure. Information flow can result from communication from media to opinion leaders and then to their constituents. Information is spread more readily through ‘weakly equivalent people’ who may be leaders or are trusted by members of their group and are also connected to other groups. In this way, these leaders are information brokers with high bandwidth capabilities (Burt, 2005; Wellman, 2002). However, information diffusion can decrease because of too few nodes in the system, not enough bridging connections and too many nodes connected to a central node (Burt, 2005). It is more difficult for information to spread through sparsely connected networks or those that are rigidly hierarchal. Hierarchal network structures can diminish the complexity of a network by both reducing the introduction of novel information and shrinking the bandwidth by which information can move (Bar-Yam, 2010).

Strong and weak ties are competing yet interdependent parts of a complex system. Weak ties can create value by increasing variation, while strongly tied members create value by creating norms and reducing variation. If a small-world group is conceived as a collection of similar information, by topic or interest, represented by authority pages, the links from hub to authority pages symbolize trust and reputation, and also represent the diffusion of information. The interplay of positive and negative feedback mechanisms are an important and defining aspect of a dynamical information system like the web. In

the case of websites as vehicles of information, positive feedback might take the form of new information, such as a fresh news story, and negative feedback has a stabilizing affect and might be represented by rules, standards and norms adhered to by the small group. In addition to small, strongly-tied groups, established hub and authority units also represent trust relationships and work to regulate and normalize the wild, possibly erratic behavior that new information might have on the node and link patterns of a complex network. In a complex information system, there is constant interplay between these two forces: strong ties pulling groups together and into path dependent attractors, and weaker ties threatening to pull information units apart and into new arrangements. Weak ties introduce the stochastic error that facilitates the evolution of the network. Like inertia, negative feedback forces tend to be stronger and stabilizing.

Underlying the pressures of strong and weak ties are the mechanisms of selection embedded within the system. An important aspect of a complex network is its self-organizing qualities (Fromm, 2005). Self-organization is a process that results from the selection of a preferred outcome from a pool of random options (Fromm, 2005; Vertosick, 2002). Self-organization is a learning process which can result in intelligence (Vertosick, 2002). For a self-organized network to produce emergent phenomena, the system must be open and allowing of a transfer of entropy to the larger environment, and must have attractors sets to which the system can adhere (Fromm, 2005). As a self-organized network, the web is part of larger social networks of local, national and international economies, politics and other systems subject to social norms. As an open system, random events have micro and macro affects, but there are also discernable

patterns of information movement and knowledge capital development which are impacted by the chaotic nature of this information network.

### **3. Development of Model and Expectations**

In order to conduct this project about 1.5 million web pages with the keyword “Michael Jackson” were collected from the period between June and Sept 2009 from WebBase, a Stanford web information research archive that makes monthly web collections of about 350 websites available for study. These were parsed and stored in a database. These dates were chosen to extract control data, web pages last modified before the death of American celebrity and entertainer Michael Jackson 25 June 2009, and also to capture the development of the network as the news from his death circulated on the web. Michael Jackson’s death is academically interesting and relevant to this study of the topology of the web because it is the first event that “broke” the internet (Rawlinson & Hunt, 2009). At the news of his death, many important sites, including google.com, cnn.com, and twitter.com and latimes.com, were overloaded and crashed because of the dramatic increases in visitors searching for updated news. Also, it has become clear that there will be news stories about the entertainer’s death for some time to come. Therefore, the time frame during which the story blossomed makes a longitudinal analysis possible. Although this paper only evaluates a subsample of the network during the control period, future analysis will incorporate a longitudinal study.

The data were evaluated using descriptive statistics, structural equation modeling, and network metrics to understand the multilevel relationships between web pages that share similar information. From these data, the topology of the sample network was reconstructed and analyzed. In addition to traditional count information necessary for traditional statistical measurement, the network data also have relationship information

that are excluded from many statistical analysis. Network analysis contains statistical information, as well as information about the word distribution, the link structure of each page and also the way in which each page is situated within the sample network. Consequently, due to its massive quantity it was not possible to employ all the data used in the network analysis could not be used in the structural equation modeling treatment. However, a quantitative evaluation of the network structure has been included in this discussion. The data sample for the structural equation modeling procedure necessarily excludes in-bound link information because these are not available on web pages, but only available as links to other pages in the sample network. It is only possible to know the in-bound links from pages that are in the sample network, and there are very few pages with this information available in a web sample. Using a variable with such a large number of missing data in statistical evaluation would make the calculation both more complex and less meaningful. Although the in-links were excluded from the structural equation model, this information was captured in certain measures that include this information. When evaluating networks on the web, researchers can never see the network in its entirety. In the same way that we can only infer the number of in-bound links to a page, based on the out-bound links in our sample, we can only evaluate and measure parts of the web, due to its rapidly changing nature and because much of the web is private and therefore not accessible. The topology metrics, *betweenness* and *centrality* were included because they are calculated using in-link counts. Additionally, the graph necessarily includes this information. Although the model employs traditional statistical techniques, it also includes network information about how the units of the model are related and where they are located in relationships to other nodes in the graph. Based on

previous literature, it is expected that the total number of words, the number of topic words, and the number and type of links at many network scales and time periods will be power law distributed, an artifact of its complex nature (Adamic, 2008; Albert & Barabasi, 2002). This paper employs traditional statistical measures for testing theories about the topology of the web and also uses network analysis to understand and evaluate the topology of the web without the unrealistic assumptions of normality, non-correlated errors and continuity made by traditional statistical techniques.

### **3.1 Parsing Specifications and Metric Creation**

Specific content of the collected webpages was parsed to extract specific metadata from the downloaded page, including date modified/published, url, number of times the term "Michael Jackson" or "Micheal Jackson" (misspelled) appeared on the page, the number of words contained within HTML paragraph markers (<p></p>), the total number of outbound links on the page, and the number of unique links on the page. Javascript was excluded from the data. The term-count processing was case-insensitive. The parser was written in Perl programming language and the data was stored in a relational database (MySQL) on a UNIX operating system for further processing.

In addition to the previously mentioned variables, three other variables were created. The domain variable was derived from the url (using the Perl parser) to be used as a website level (higher-level) identifier. Network topology measures, *centrality* and *betweenness*, were calculated after the sample network was created by Pajek (Figure 5). Once the random sample was created, it became possible to identify in-bound links and to store them in the database. Both in-bound and out-bound link information was exported

to Node XL (an add-on to Excel, Microsoft spreadsheet software), where *centrality* and *betweenness* were calculated. These measures were also stored for use in MySQL.

### 3.2 Description of Variables

In order to evaluate the topology of the network, a subsample of the web crawl of pages modified prior to June 25, 2009 was evaluated by quantitative analysis.

Specifically, a web page was the smallest unit of analysis, where the variables are the number of occurrences of keywords, 'Michael Jackson' or 'Micheal Jackson' appears on a page (*mjcntpp*) (Appendix: Figure 11); the total number of words in the copy of the page (this does not include title or metatags) (*wordcntpp*) (Appendix: Figure 12; the number of links originating from the page within the subsample of pages modified prior to June 25, 2009 (*outdegree*) (Appendix: Figure 3); and the count of different out-bound links on a page as measured from the larger sample of web data, which was collected over a four month period (*numofuniquelinks*) (Appendix: Figure 10). It is possible for *numofuniquelinks* to be higher than the *outdegree* variable, which was derived from the subsample of 1952 pages. Like, *numuniquelinks*, *ttllinksp* (Appendix: Figure 13) was also tallied from the larger web sample. The variable, *ttllinksp* is the total number of hyperlinks, including multiple links to the same page, in the larger sample. Also quantified were network variables describing the location of the page in relationship to others in the sample, *betweenness* and *centrality*. The *betweenness* measure is the probability that a shortest path connecting two nodes passes through a given node (Appendix: Figure 9). Pages that are on many shortest paths (shortest path from one node to another) have high *betweenness* metrics:  $B = \sum(S_t(j, i)) / S(j, i)$ , where  $S_t(j, i)$  is the number of shortest paths between two random nodes, j and i, that pass through a given

node  $t$  and  $S(j, i)$  is the number of shortest paths between  $j$  and  $i$  (Braha, 2010). Pages with high *betweenness* metrics are located amongst many weak-ties and may have an increased ability to facilitate the flow of information through a network. The *centrality* score is actually the network closeness centrality measure. It is an average of the shortest distance between a given node and all other nodes reachable from its place in the network. It is calculated using in- and out-bound links.  $C(t_i)_{in} = \sum 1/(d(t_j, t_i))$  and  $C(t_i)_{out} = \sum 1/(d(t_j, t_i))$ , where  $d$  of  $t_j$  and  $t_i$  is the distance between a pair of nodes (Braha, 2010). Based on the hypothesized movement of information through networks, high *centrality* scores may be linked to the importance or authority of a page. Given the assumption that information moves through a network using paths requiring the smallest expenditure of energy, centrality measures such as *betweenness* and closeness may be network proxies for trust and reputation. At the node level, a high measure of *centrality* (Appendix-Figure 4), can represent influence over other nodes in the network (Braha, 2010). These metrics can be used to estimate the amount of influence any node may have in the context of information flow within a small-world network (Figure SEM Model 1).

### 3.3 Sample Description

Of the pages downloaded (over a four month period, from June –September 2009) and parsed, a random sample of pages with modification dates prior to 25 June 2009, the date of Michael Jackson's death, was extracted. The subsample for the structural equation model consists of 1952 web pages. The cases in the model are the vertices for a randomly created network. The subsample for the network metrics is comprised of 1795 edges and 1694 nodes. The network graph contains all the vertices of the subsample used in the structural equation models. However, the network graph was created without



duplicate records (a page may be counted as linking more than once to another page).

Although multiple links to the same page are not depicted in the network graph, this information is captured in the metrics in the total number of out-links in the larger sample (*ttllinksp*) and the total number of out-degrees per page (*outdegree*) in the subsample.

The descriptive statistics were produced by R version 2.7.2 (a broad application open source statistics program), the structural equation modeling was performed by the student version of AMOS 5.01 (a statistical program for structural equation modeling), *betweenness* and *centrality* metrics were generated by Node XL, version 1.0.1.112. The network graph and other network measures were generated using Pajek 1.23 (a network analysis program). MATLAB, version R2010a (a broad mathematics application) was used to determine the fractal dimension of the network graph created.

### **3.4 Measurement Description**

The condition of a web page being a hub or an authority will also be affected by its location on the network. Assuming that some web pages are better positioned in the network to broker information, pages with a given degree attribute (the number of in- and out-links) may have access to more or less knowledge capital. Additionally, the ability of a page to facilitate the movement of information may be represented by measures of *betweenness*, *centrality*, the number of keywords on the page (*mjcntp*) and the number of links originating from the pages in the subsample (*outdegree*) (Figure SEM Model 1). In these models, a page's brokering abilities is a latent endogenous variable indicated by the topology of the network (*betweenness*, *centrality*, *mjcntp*, *outdegree*). The same analogies can be made for network authority (also a latent endogenous variable), where its observed variables are: the number of keywords (*mjcntp*), total word count

(*wordcntpp*), and *centrality* and *betweenness* measures. The total links per page from the larger sample of downloaded data (*ttllinksp*) and the number of different out-links per page (*numuniqueinlinksp*) are conjectured to be manifestations of the endogenous latent variable knowledge capital. Authority, broker and knowledge capital constructs are all correlated, authority and broker attributes being affected by variables on the subsample scale. The built-in interdependence of the variables due to the complexity of the network violates the statistical assumption of independence. The inherent non-normality of complex networks can be accommodated using log transformations of variables or bootstrapping techniques which are not distribution dependent (Kline, 2005; Arbuckle, 2003). This paper uses a bootstrapping technique to circumvent the limitations of non-normality and test the models based on specific distributions of the subsample.

### **3.5 Authority-Hub**

The complexity of the network necessitates analysis at a higher level construct, where small-world groups are the unit of analysis. The data from the crawl were used to identify units of small-world groups consistent with Kleinberg's authority-hub model of the web. The word distribution and the number of in-links (indirectly) and out-links were used to determine clusters of web pages, or small communities of information. These groups were conceptualized as either authority web pages or hub web pages. The former being pages that have both a disproportionate number of occurrences of the topic word and more in-bound links; the latter being web pages that have a disproportionate number of out-bound links. Depending on the topic and characteristics of the groups of web pages, there may be more tightly or loosely connected pages that comprise a small-world group.

### 3.6 Structural Equation Models (SEM)

Confirmatory factor analyses with double loadings were performed using a bootstrapped Maximum Likelihood technique. These were evaluated to understand the relationships between variables representing different scales in the network, the random subsample and the larger sample of webpages. SEM is a method by which theories about how complex relationships specified in the form of covariance matrices can be tested. SEM combines confirmatory factor analysis and regression techniques to analyze the intercorrelations between observed indicators and latent constructs (Schreiber et al, 2006). Good SEM structural specifications of these models will be similar to the data about the network as determined by the chi-square ( $\chi^2$ ) test and other fit indices. Models that sufficiently describe the variances in the subsample will tend to have low chi-square scores (non-significant) because the sample distribution is not significantly different from the model being tested, and also have high fit metrics (significant) (Schreiber et al, 2006, Tabachnick & Fidell, 2007). Significance tests, however, may be less important in structural equation modeling, due to their higher level perspectives and relatively large sample size (Kline, 2005). Unlike other statistical techniques, SEM permits the testing of the theoretical models discussed herein.

The local topology of the network and the relationships between nodes can be mapped to emergent parameters of the network at large. The nature of many complex systems is such that there are no linear relationships that accurately describe much of the data. For example, knowledge is not linearly accumulated. Based on Kuhn's ideas of paradigm shifts, there is a gradual accumulation of knowledge, a phase transition period marked by a chasm between previous knowledge and new knowledge, and then a

paradigm shift that dramatically increases our knowledge base (Kuhn, 1962). For this reason, variation in a complex network might better be understood using SEM, a method that permits complex relationship testing. The means and covariances of the observed and latent variables will be traced to identify relationships between local variables and unobserved emergent parameters (latent variables). There are some important assumptions of this model that are restrictive in the study of complex networks. Networks change over time and are discontinuous, non-linear and representative of relationships between nodes. Therefore, they may also violate assumptions of univariate and multivariate normality as well as the independence of errors assumptions that buttress most statistical calculations.

### *3.6.1 Identification*

Although a non-recursive SEM model may allow for the feedback relationship between variables, the models tested in this paper are recursive, due to the issue of identification. For example, characteristics of a webpage, such as keyword counts and out-degree, can be interpreted as predictors of authority-ness or hub-ness variables. In a feedback loop, authority-ness and hub-ness can be used to describe the emergent characteristic of knowledge capital, and are also affected by knowledge capital. In the models, these relationships are represented as correlations, instead of two unidirectional arrows, because of the cost in degrees of freedom and the likelihood of non-identification (Figure SEM Model 1 and Model 2). Additionally, many of the observed variables would be expected to affect other observed variables. For example, the measure of *betweenness*, the number of out-links, and the amount of copy on a page may all affect one another. These relationships are represented indirectly as manifestation of correlations

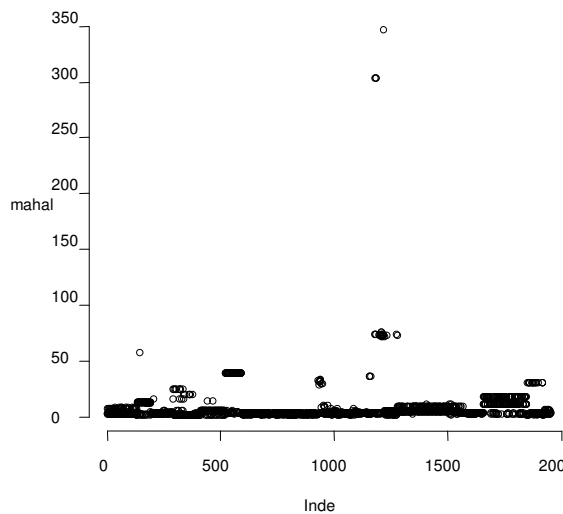
between the latent variables and double-loadings, due to the limitations of identifiability and lack of degrees of freedom in the data sample.

Given a certain number of variables, there are a specific number of unknowns that can be calculated. Beyond that amount, the model is underidentifiable. In these models, there are 7 observed variables, and therefore 28 unique units of information available. The oblique models, where the AB correlation is unrestricted, estimate 21 parameters, while the model that assumes no direct relationship between authority and broker-latent variables ( $AB=0$ ) estimates 20 parameters. The number of unknowns, however, is not the only information necessary to determine identifiability. Each latent variable must have at least 2-3 observed variables and have a scale metric, where a path to an observed variable is set equal to 1 (Kline, 2005). Alternatively, without a scale fixed to 1, the variance of the latent variable can be set to 1, creating a z-score type metric (Ware, 2010). Even if a model is theoretically identifiable, a model may still be underidentified if there is high multicollinearity amongst the variables. For example, two highly correlated variables do not offer two unique pieces of information. Instead, together they may only offer one piece of information (Kline, 2005). As discussed previously, some of the variables in the model have correlations greater than 60%. The issue of identifiability was an issue that limited the testable models in this study.

## 4. Results and Discussion

### 4.1 Content Analysis

The sample was screened for univariate and multivariate skewness and kurtosis. The content analysis for each page includes the number of topic word occurrences, total number of words, and the number of out-bound links. These provided the frequency, direction (in- and out-links) and intensity or strength of a message based on a chosen topic word. Descriptive statistics for each variable in the collection were generated. Of these variables, the range identified the scope; the median and mean indicated central tendencies of the samples; the standard deviation was a measure of variability within the samples; and the skewness or possible kurtosis were also important statistics for variables that are assumed to be Gaussian-distributed, due to reliance of statistical techniques on



**Figure 2: Mahalanobis outliers**

the central limit theorem. For the subsample, the mean *betweenness* score was 0.114, *centrality* score 6.101, the average word count was just above 700, ‘Michael Jackson’ appeared a little more than twice, and there were about 20 out-links on the average web page. In the larger sample, there were an average of 186 out-links per page and of those, 87 were different.

When evaluating networks, distributions are rarely normal. In fact, descriptive statistics are not always useful in describing the non-continuous and broken shapes that

may comprise a network. This sample is representative of a network of information in that none of the variables are normally distributed (Figure Distribution matrix).

*Table 1: Descriptive statistics*

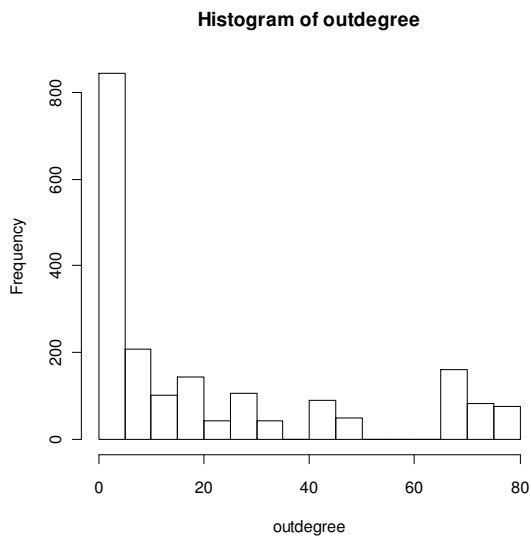
n=1952	betweenness	centrality	mjcntp	numofuniquelinks	outdegree	ttllinksp	wordcntp
Mode	0	1	1	21	1	464	0
Median	0.006	7.564	1	21	8	55	5
Mean	0.114	6.101	2.447	87.120	21.293	186.411	711.793
Range	0 – 1	1.000 - 13.656	1 – 38	1 – 783	1 – 76	1 3074	0 – 355
Variance	0.041	10.849	18.430	28743.16	647.231	63326.9	8415778
std dev	0.203	3.294	4.293	169.538	25.441	251.648	2900.996
Skew	2.400	-0.546	7.058	3.280	1.113	3.224	5.716
skew/SE	43.32603	-9.861585	127.3955	59.20745	20.08842	58.18846	103.1760
Kurtosis	6.296	-1.234	55.132	10.567	-0.255	26.050	35.178
kurtosis/SE	56.85218	-11.14448	497.8465	95.42007	-2.301176	235.2297	317.6543
Quantile	0 0 0.01 0.14 1.00	1.00 1.96 7.56 8.65 13.66	1 1 1 2 38	1 4 21 90 783	1 2 8 35 76	1 21 55 383 3074	0.00 0.00 5.00 214.25 35477.00

As expected, much of the data in the first sample are highly positively skewed and very leptokurtic (Table Descriptive statistics). There were more than 100 cases that were outliers based on Mahalanobis critical values of 26.124 (0.001, 8), 27.877 (0.001, 9), 18.46683 (0.001, 4), and 20.51501 (0.001, 5) for Models 1, 2, 3 and 4, respectively (Figure Mahalanobis). These were not removed from the analysis because they may not be “outliers” in the network.

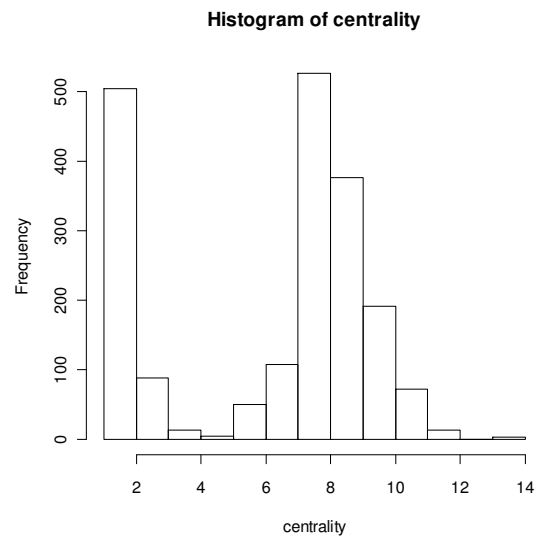
Skewness values normalized by a skewness standard error of 0.055 were greater than 20 for all variables, except the *centrality* metric, which was largely negatively

skewed (-9.862). Kurtosis values normalized by a standard error of 0.111 suggest highly leptokurtic distributions for variables: *betweenness*, *numofuniquelinks*, *mjcntpp*, *wordcntpp*, *ttllinksp*. The variable *outdegree* has a heavy tailed distribution, although a negative kurtosis measure may seem to indicate otherwise (Figure Out-Link). The *centrality* metric also has a negative kurtosis metric of less than -11.144, although it has a bi-modal distribution (Figure Centrality). All of the variables in the sample are significant at the 0.001 level for the Shapiro-Wilk normality test, indicating univariate non-normality, which would imply multivariate non-normality (Table Normality).

The total number of words, number of topic words, and out-links in this sample are power-law distributed. Consequently, the observed variables, *outdegree*, *betweenness*, *numofuniquelinks*, *mjcntpp*, *wordcntpp* and *ttllinksp* were tested using a bootstrap method to circumvent the assumptions of normality. The bootstrapping technique transformed the data to match the model and generated random samples from that data to generate the p-score of the  $\chi^2$  distributions (Ware, 2009).



**Figure 3: Distribution of outdegree**



**Figure 4: Distribution of centrality**



**Table 2: Univariate normality**

n=1952	outdegree	betweenness	centrality	numofuniquelinks	mjcntpp	wordcntpp	ttllinksp
univariate	W = 0.7602, p-value < 2.2e-16	W = 0.622, p-value < 2.2e-16	W = 0.8394, p-value < 2.2e-16	W = 0.5043, p-value < 2.2e-16	W = 0.3083, p-value < 2.2e-16	W = 0.2484, p-value < 2.2e-16	W = 0.684, p-value < 2.2e-16

## 4.2 Correlation

The univariate descriptive statistics offer a basic statistical outline of the data from the crawl. However, information about complex networks with emergent characteristics exhibit causal relationships between the nodes of the network. Pearson's correlations were evaluated to understand the degree to which some variables change in relations to others. Although correlation does not imply causation, it may indicate some underlying relationship that is expressed in the network topology (Table Variable Correlation).

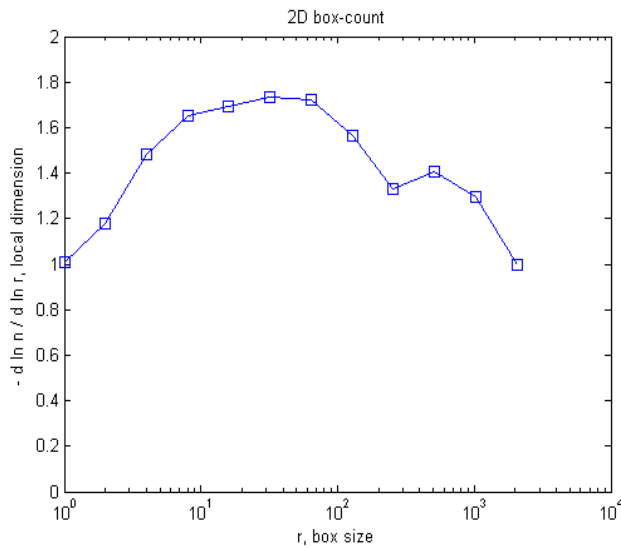
**Table 3: Variable Correlation**

n=1952	outdegree	betweenness	centrality	numofuniquelinks	mjcntpp	wordcntpp	ttllinksp
outdegree	1.0000	0.6399	0.1612	0.5943	0.0859	-0.0036	0.5446
betweenness	0.6399	1.0000	0.1798	0.3369	0.0677	0.5179	0.3263
centrality	0.1612	0.1798	1.0000	0.1338	0.0609	-0.0225	0.1142
numofuniquelinks	0.5943	0.3369	0.1338	1.0000	0.0134	-0.0441	0.7069
mjcntpp	0.0859	0.0677	0.0609	0.0134	1.0000	-0.0097	0.0655
wordcntpp	-0.0036	0.5179	-0.0225	-0.0441	-0.0097	1.0000	-0.0586
ttllinksp	0.5446	0.3263	0.1142	0.7069	0.0655	-0.0586	1.0000
mean	21.293	0.114	6.101	87.120	2.447	711.793	186.411
std dev	25.441	0.203	3.294	169.538	4.293	2900.996	251.648

The number of out-links (*outdegree*) and the *betweenness* of the web page in the network are highly correlated. Each variable can explain 63.9% of the variation in the other. This is expected because *betweenness* is the probability that the shortest path between random two nodes passes through a given node. The number of out-links on a page is highly correlated with it being located in a position important to the diffusion of information on a network. There was high correlation between the number of words in the copy of the page and the *betweenness* measure. Also of note was the strong relationship between out-degree and the number of unique links on a page (59%), *numofunique links* and the total links on a page (*ttl link spp*) were very highly correlated at greater than 70%. These values can be expected from this sample. The ability to broker information, may be related the number of out-links and the number of words on a page. Also, the total number of links on a page, both from the small sample from which this data was prepared and from the larger sample taken from the WebBase site, would be expected to be related to the number of different links on the page. The number of unique links on a page (*numofunique links*) would represent the diversity of other pages to which a link points. Interestingly, the *betweenness* measure explains about 50% of the variation in the number of words in the copy of a page. Based on the literature, one might also expect the number of words on a page to be correlated with the authority of a web page. This was not the case in this subsample.

### 4.3 Network Metrics

Unlike traditional statistics techniques that assume univariate and multivariate normality, network analysis introduces measures more appropriate for charting the



**Figure 5: Fractal dimension: semi-log function of subsample**

dynamics of a complex network.

Network topology is important to understand the dynamics of a complex network (Bar-Yam, 2010). Some important measures at network and group levels include density, robustness and path length. Network density is the proportion of links in the network to the number of links possible

in the network (Braha, 2010). Although the density of a network decreases as the network increases networks tend to develop connections over time and become more dense. Path length is the shortest distance connecting any two nodes in the network. Perhaps due to evolutionary fitness, many real networks that are scale-free are robust to random failures, but are more affected by the removal of highly correlated nodes and specific links (Braha, 2010). The density of the subsample network is 0.0006802, indicative of a relatively sparse network; 0.068% of all possible links are expressed in the network. The giant component is comprised of 1081 vertices and 1279 directed edges; 64% of the nodes are connected (Table Node distribution per cluster). As expected, most nodes of the subsample are part of the giant component that is expected to develop in networks of multiple levels. The diameter of the network, or the maximum shortest path

from one vertex to another in the network, is 19; it takes 19 hops (via hyperlinks) to get from a web page on one end of the network to a web page on the other. The average geodesic distance (the average shortest path) is a short 8.75 hops. The average number of links per node is 2.119.

**Table 4: Fractal dimension given box size  $r$**

$r=$	1	2	3	4	5	6	7	8	9	10	11
Df	1.0066	1.3443	1.6181	1.6831	1.7077	1.7593	1.6828	1.4406	1.2224	1.5850	1.0000

Another metric that characterizes the complexity (as a measure of roughness and complexity) of macro-level attributes of a self-similar, complex network is fractal dimension, which was calculated using the box-counting method (Figure Fractal dimension: semi-log function of subsample). Fractal dimension is obtained by counting the number ( $n$ ) of boxes of size  $r$  necessary to cover the entire network graph:

$Df = -d(\log(n))/d(\log(r))$  (Moisy, 2008). The most constant fractal dimension is

**Table 5: Node distribution per cluster**

Dimension: 1694

Cluster	Freq	Freq%	CumFreq	CumFreq%	Representative
1	1267	74.7934	1267	74.7934	www.chicagogmag.com
2	241	14.2267	1508	89.0201	chicagotribune.p2ionline.com
3	57	3.3648	1565	92.3849	www.apartments.com
4	28	1.6529	1593	94.0378	http://www.chicagotribune.com/news/opinion/.6170046.htmlstory
5	11	0.6494	1604	94.6871	www.theyard.com
6	14	0.8264	1618	95.5136	http://www.chicagotribune.com/.7291221.print.htmlstory
7	6	0.3542	1624	95.8678	www.latimes.com
8	10	0.5903	1634	96.4581	http://www.chicagotribune.com..6852982..la-et-joeey-rory-photo
9	5	0.2952	1639	96.7532	http://www.chicagotribune.com..20090616190644
10	3	0.1771	1642	96.9303	http://www.wired.com/autopia/2008/09/say-it-aint-so/
11	2	0.1181	1644	97.0484	detroit.metromix.com
12	4	0.2361	1648	97.2845	www.pluck.com
13	3	0.1771	1651	97.4616	www.usatoday.com
14	5	0.2952	1656	97.7568	http://www.asanet.org/footnotes/mayjun09/announce_0509.html
15	1	0.0590	1657	97.8158	http://digital.library.upenn.edu/women/truth/1850/1850.html
16	3	0.1771	1660	97.9929	circularcentral.shoplocal.com
17	7	0.4132	1667	98.4061	www.zap2it.com
18	1	0.0590	1668	98.4652	http://www.well.com/user/jmalloy/blueskies/calartists1.html
19	3	0.1771	1671	98.6423	www.facebook.com
20	6	0.3542	1677	98.9965	search.marketplacedetroit.com
21	4	0.2361	1681	99.2326	www.cars.com
22	2	0.1181	1683	99.3506	del.icio.us
27	1	0.0590	1684	99.4097	http://www.ornl.gov/sci/ees/pes/publications.html
29	1	0.0590	1685	99.4687	http://www.cl.cam.ac.uk/~lp15/papers/workshop.html
30	1	0.0590	1686	99.5277	http://www.albany.edu/~vindex.html
35	1	0.0590	1687	99.5868	http://www.earlham.edu/~peters/fos/2009_02_15...html
41	1	0.0590	1688	99.6458	http://www.cl.cam.ac.uk/~fms27/
44	1	0.0590	1689	99.7048	http://www.research.att.com/~pamela/bio.html
46	1	0.0590	1690	99.7639	http://www.research.att.com/~pamela/mps.html
68	1	0.0590	1691	99.8229	http://www.research.att.com/~pamela/fre.html
70	1	0.0590	1692	99.8819	http://www.uiowa.edu/be-remarkable/portfolio/people/index.html
72	1	0.0590	1693	99.9410	http://www.research.att.com/~pamela/dfc.html
76	1	0.0590	1694	100.0000	http://www.vanderbilt.edu/AEA/students/Programs_name.htm
Sum	1694	100.0000			

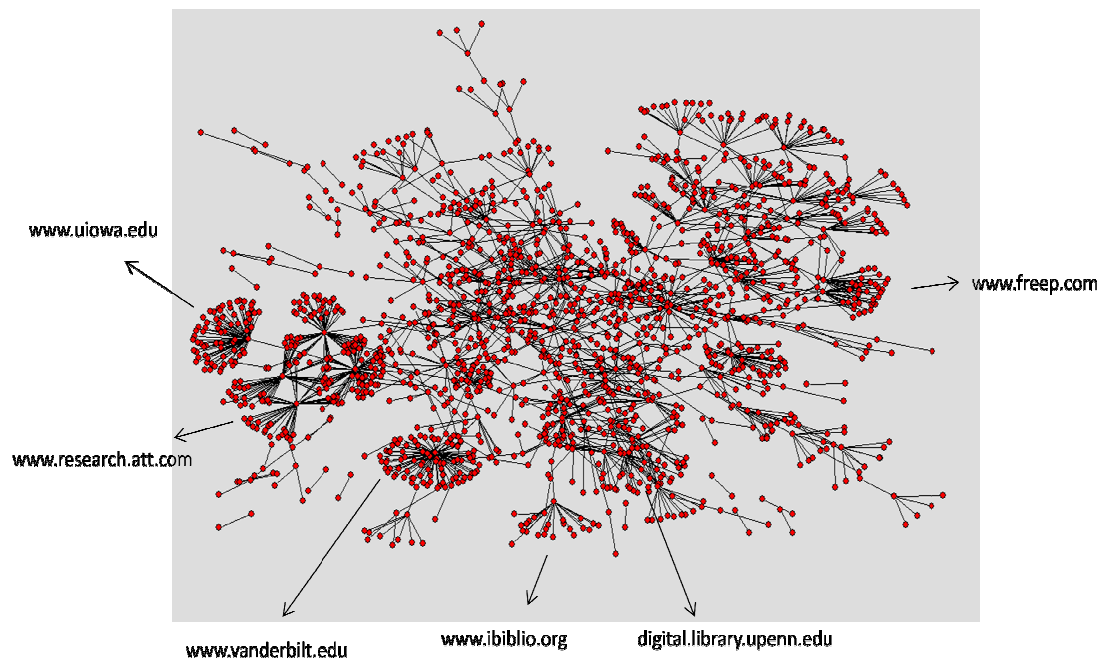
between box sizes 3 and 7 and is  $1.6902 \pm 0.050934$ . Over time, the fractal dimension might be expected to increase and approach 2 dimensions as more connections link the nodes and the network develops.

As previously mentioned, metrics describing group level variables were evaluated and included in the structural models. These include betweenness and *centrality*. In describing the movement of information through networks, the location and group connectivity of nodes are important. At the node level, a high in-degree, or a high measure of *centrality*, can represent influence over other nodes in the network. In addition, nodes that have short path lengths to a large numbers of nodes, or high betweenness measures, tend to have the ability to broker the flow of information. Clustering is a measure of local cohesiveness or density, where the likelihood that any given node's neighbors are also linked to the node (Braha, 2010). The higher the clustering coefficient, the higher the probability that two neighbors of a node are connected. These metrics also explain relationships across levels. For example, a small world network is characterized by micro and macro qualities, having short path length and high clustering coefficient (Watts & Strogatz, 1998). In this subsample of 1267, 74% of nodes are in one giant cluster, the next largest cluster has a little more than 14% of the nodes, followed by a smaller cluster with 3.4% of nodes (Table Node distribution per cluster).

#### **4.4 Network Graph**

To visualize the relationships between web pages beyond the scope of statistics, I created a network map of the subsample, using Node XL software. This network graph displayed the actual links, total number of words and number of topic word occurrences.

This chart can be used to visualize multi-dimensional interactions, such as clustering dynamics and network density at multiple scales. This type of model can describe the dynamic relationships of the units of data at different levels and help to identify attractor sets, thereby creating a chart of a possible search topic and all of its related pages, topics and patterns on the web. In this subsample, there are visible clusters that emerge. For example, out-links from [www.uiowa.edu](http://www.uiowa.edu), [www.research.att.com](http://www.research.att.com), [www.vanderbilt.edu](http://www.vanderbilt.edu), [www.ibiblio.org](http://www.ibiblio.org), [www.digital.library.upenn.edu](http://www.digital.library.upenn.edu), and [www.freep.com](http://www.freep.com) are prevalent in the sample.



*Figure 6: Network graph edges=1795, nodes=1694; clusters with originating domains*

#### 4.5 Structural Equation Models

The first model tested was one of three latent variables that were assumed to covary freely; that is, AB was not fixed (Figure Model 1, Table Covariance). These were knowledge capital, authority and broker types. The indicators for knowledge capital were the total links per page and the number of unique links per page, with the former

providing the scale. The authority and broker variables shared both *centrality* and *betweenness* indicators, as these network measures were hypothesized to affect the influence of a page on other pages. Authority's unique indicators were keyword (*mjcntpp*) and total word count (*wordcntpp*). Its metric was scaled by the *centrality* variable. In addition to *betweenness*, which provided the scale, the number of outlinks per page as counted in the smaller sample were the indicators for the broker variable.

Although the  $\chi^2$  was significant, usually indicative of a poor fit, this may be due to the large sample size, which tends to make significant results unlikely. Judging by other measures, however, this model describes the variance in the dataset well ( $\chi^2$  [8, N=1952] = 31.28,  $p < 0.000$ ; NFI=0.993; RFI = 0.982; IFI = 0.995; TLI = 0.987; CFI = 0.995; RMSEA = 0.039,  $p = 0.894$  at the 0.05 level; AIC = 85.278). Good-fit indicators are a nonsignificant  $\chi^2$  score (less than a critical value), and GFI, NFI, RFI, CFI and TLI  $\geq 0.95$  and RMSEA  $< 0.06$  at the 0.05 level (Schreiber, et al, 2006). The covariances between knowledge capital and authority, and authority and broker were not significant in Model 1.

The second model was a nested model of the first, where the relationship between authority and hub factors was hypothesized to be zero. That is, the covariance AB was set to zero, making their relationship orthogonal. Here, the assumption that authority and hub pages are completely independent and do not influence each other at all. Although we gained a degree of freedom with this more constrained model, this model produced a significant  $\chi^2$  ([9, 31.414],  $p = 0.000$ ).

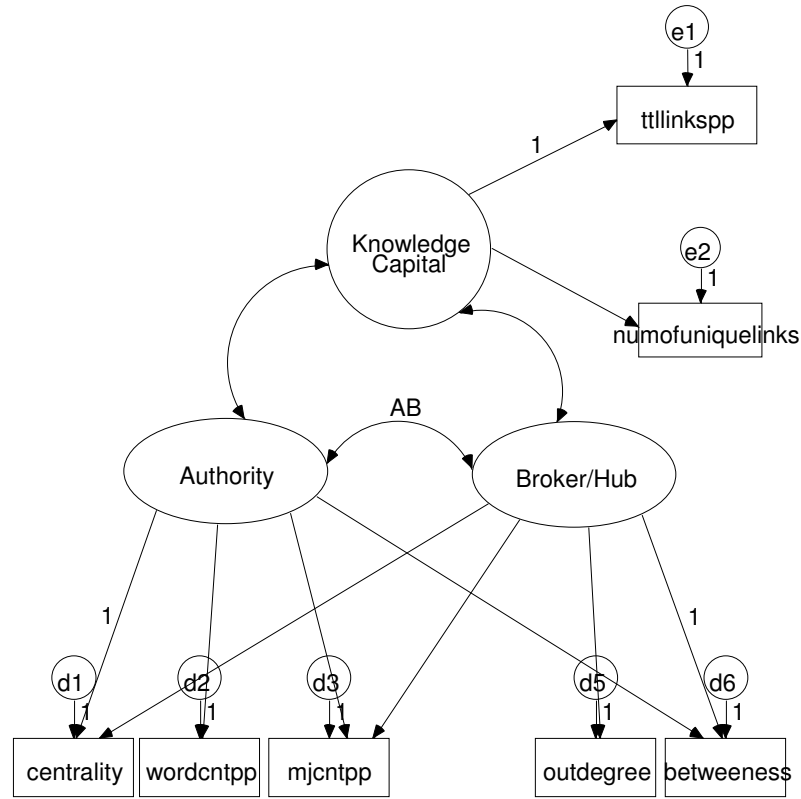


Figure 7: SEM Model 1 ( $AB=free$ ) and Model 2 ( $AB=0$ )

Table 6: Maximum Likelihood Estimates  
Regression Weights: (Group number 1 - AB free)

		Estimate	S.E.	C.R.	P	Label
numofuniquelinks	<--- Knowledge_Capital	.735	.023	32.611	***	par_2
centrality	<--- Authority	1.000				
wordcntpp	<--- Authority	8805.701	3489.331	2.524	.012	par_5
mjcntp	<--- Authority	-.089	.405	-.220	.826	par_6
outdegree	<--- Broker/Hub	136.604	22.633	6.036	***	par_7
betweeness	<--- Broker/Hub	1.000				
ttlinkssp	<--- Knowledge_Capital	1.000				
centrality	<--- Broker/Hub	3.998	.720	5.554	***	par_8
betweeness	<--- Authority	2.644	1.739	1.520	.128	par_9
mjcntp	<--- Broker/Hub	2.334	.771	3.030	.002	par_10



The other measures, however, indicate that this model represents a plausible theory based on the relationships of the subsample (NFI = 0.993; RFI = 0.984; IFI = 0.995; TLI = 0.989; CFI = 0.995; RMSEA = 0.036,  $p = 0.953$  at the 0.05 level; AIC = 83.413). The GFI, NFI, RFI, TLI and CFI are all above 0.96. RMSEA is below 0.06 and bears a  $p$ -value that cannot be rejected, indicating that the model does a good job of describing the patterns of variance in the subsample. In Model 2, the covariances between knowledge capital and authority and knowledge capital and broker variances were significant, an indication that these relationships are important to describe the subsample variances.

**Table 7: Maximum Likelihood Estimates  
Regression Weights: (Group number 1 - Model 2 AB fixed)**

			Estimate	S.E.	C.R.	P	Label
numofuniquelinks	<--- Knowledge_Capital		.735	.023	32.611	***	par_1
centrality	<--- Authority		1.000				
wordcntpp	<--- Authority		8808.788	3503.470	2.514	.012	par_4
mjcntpp	<--- Authority		-.090	.407	-.221	.825	par_5
outdegree	<--- Broker/Hub		143.044	13.614	10.507	***	par_6
betweeness	<--- Broker/Hub		1.000				
ttllinksp	<--- Knowledge_Capital		1.000				
centrality	<--- Broker/Hub		4.174	.545	7.661	***	par_7
betweeness	<--- Authority		2.559	1.626	1.574	.115	par_8
mjcntpp	<--- Broker/Hub		2.445	.739	3.309	***	par_9

Comparing Models 1 and 2, the difference in the  $\chi^2$  scores is not significant ([1, 0.135],  $p = 0.714$ ). Given that authority and broker variables are not significantly correlated, Model 2 is the better of the two because it is the most parsimonious of the two. With the exception of authority as a predictor of the number of times ‘Michael Jackson’ appeared on a page (*mjcntpp*), the standardized regression weights were all significant, indicating that holding all other variables constant, each latent variable adds to the overall description of the variance in the subsample. Additionally, there were no

issues with the error terms for either model. The ranges indicated were based on a bias-corrected 95% confidence interval (Table SEM results for Models 1 and 2). Based on the standardized regression weights, as knowledge capital increased by 1-unit, *numofuniquelinks* and *ttllinksp* also increased by 0.887 and 0.805 standard deviations, respectively. Also notable is the relationship between the authority of a web page and its measure of *betweenness*. As the construct of authority increased by 1-unit, its *betweenness* measure increased by more than 1 standard deviation. A 1-unit increase in the broker-hub construct corresponded with an increase in the number of out-bound links by 0.856, and an increase of the measure of *betweenness* by 0.748 standard deviations. The location of the webpage in the network, based on the potential ability to transfer information as evidenced by the *betweenness* measure, is an important proxy for both authority-ness and broker-ness. Also, as predicted, knowledge capital was a latent variable that adequately described the variance in both the unique links (*numofuniquelinks*) and the total number of those links in the larger sample (*ttllinksp*).

**Table 8: Standardized Estimates**

			Model 1	Model 2	Model 3	Model 4
betweenness	<---	Authority	1.502	1.470	1.654	1.616
centrality	<---	Authority	.035	.035	.034	.035
mjcntpp	<---	Authority	-.002	-.002	-.001	-.001
numofuniquelinks	<---	Authority			-.098	-.100
wordcntpp	<---	Authority	.350	.355	.317	.323
betweenness	<---	Broker/Hub	.786	.748	.782	.737
centrality	<---	Broker/Hub	.194	.193	.192	.191
mjcntpp	<---	Broker/Hub	.087	.087	.083	.082
numofuniquelinks	<---	Broker/Hub			.680	.683
outdegree	<---	Broker/Hub	.857	.856	.869	.869
numofuniquelinks	<---	Knowledge_Capital	.878	.878		
ttllinksp	<---	Knowledge_Capital	.805	.805		

**Table 9: Covariances**

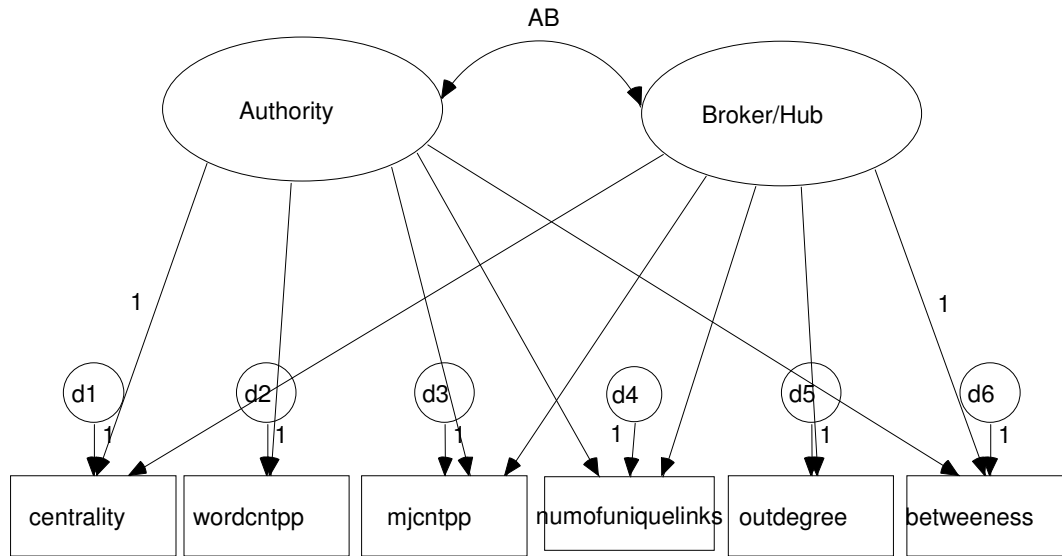
			Model 1	Model 2	Model 3	Model 4
Broker/Hub	<-->	Authority	-0.001; p = 0.728	.000	-0.001; p = 0.736	0.000
Knowledge_Capital	<-->	Authority	-3.526; p = 0.082	-3.145; p = 0.056		
Broker/Hub	<-->	Knowledge_Capital	25.501; p < 0.001	24.338; p < 0.001		

Model 2 also revealed several significant factor weights of the latent variables at the 0.05 level: The number of out-links in the subsample (*outdegree*); the number of times ‘Michael Jackson’ appeared on a page (*mjcntpp*); and the *centrality* measure of the page within the subsample network loaded on the knowledge capital factor with upper bound weights of 1.696, 0.455, 1.185, respectively. This means that a 1-unit increase in *knowledge capital* described a page that had 1.7 more out-bound links, 0.5 more occurrences of the keyword, and a proximity that was 1.2 nodes closer and more accessible than other pages in the network. My findings indicate that knowledge capital is an important component to understanding the movement of information on the web.

The third model was a test of the hypothesis of the relationships without the consideration of knowledge capital as an emergent factor affecting both authority and hub pages (Figure Model 3). The variable, *ttllinksp*, was excluded from this model and the number of unique links from the larger sample was tested as an indicator of both broker and authority constructs. This model tests *numuniquelinks* as a double-loaded indicator of both latent constructs. For identifiability and bootstrapping, the regression weights for *centrality* and *betweenness* were set to 1 for scales of authority and broker constructs, respectively. In Model 3, the covariance between authority and broker variables was unrestricted. Given the assumption that information flows through a network as a function of the number of unique connections, Models 3 and 4 include the more relevant (as compared with *ttllinksp*) information about the larger sample (*numofuniquelinks*) without adding knowledge capital as an emergent construct. Much of the literature

supports this two-latent model theory about possible factors in the topology of the web. This third model cannot be rejected as a model for the data ( $\chi^2$  [4, N=1952]=15.678,  $p=0.003$ ; NFI=0.995; RFI = 0.982; IFI = 0.996; TLI = 0.986; CFI = 0.996; RMSEA = 0.039,  $p = 0.794$  at the 0.05 level; AIC = 61.678). The  $\chi^2$  indicates that the model and data are not significantly different at the 0.001 level, and all the other measures signal a model that adequately describes the variance in the dataset. With the exception of the authority construct as a significant factor in describing the variation of *mjcntpp*, all the regression weights of this model are significant. Like Models 2 and 3, the correlation between latent variables is not significant. Unlike previous literature that suggests correlation between authority and hub constructs, these results indicate that that relationship may be more complex than previously described. However, knowledge capital cannot be discounted as an important construct in information networks and represent significant new possibilities of inquiry.

Model 4 is a nested variation of Model 3 with correlation between authority and broker constructs fixed to zero (implying no correlation). The  $\chi^2$  score is the lowest in this model, does not represent a significant difference from the data at the 0.001 level, and cannot be rejected ( $\chi^2$  [5, N=1952]= 15.807,  $p=0.007$ ). The other measurements are well within their acceptable limits (NFI=0.995; RFI = 0.985; IFI = 0.997; TLI = 0.990; CFI = 0.997; RMSEA = 0.033,  $p = 0.922$  at the 0.05 level; AIC = 59.807). Although Model 4 is slightly better than Model 3, the improvement in  $\chi^2$  was not significant ( $\chi^2$  [1, 0.129]  $p=0.720$ ). In Model 4, the bias-corrected standardized regression coefficients for all paths were significant at the 0.05 level, except for the relationship between authority and *mjcntpp*. Analysis of the error terms did not indicate any issues. Holding constant



**Figure 8: SEM Model 3 ( $AB=free$ ) and Model 4 ( $AB=0$ )**

all other variables, a 1-unit increase in the broker/hub construct corresponded to a 0.869, 0.737, and 0.683 standard deviation increase in *outdegree*, *betweenness*, and *numofuniquelinks*, respectively. Also of note were the regression paths between authority and *wordcntpp*, *betweenness*, and *numofuniquelinks*. These standardized coefficients were 0.323, 1.616, and -0.100, respectively. In this sample, the number of unique out-links per page in the larger sample decreased by one-tenth of a standard deviation as the authority of a page increased by one unit. The variety of links from a page tends to indicate the

**Table 10: Maximum Likelihood Estimates**  
**Regression Weights: (Group number 1 – Model 3 AB free)**

			Estimate	S.E.	C.R.	P	Label
centrality	<---	Authority	1.000				
wordcntpp	<---	Authority	8173.403	3237.204	2.525	.012	par_2
mjcntpp	<---	Authority	-.047	.366	-.128	.898	par_3
outdegree	<---	Broker/Hub	139.342	27.946	4.986	***	par_4
betweenness	<---	Broker/Hub	1.000				
centrality	<---	Broker/Hub	3.988	.806	4.947	***	par_5
betweenness	<---	Authority	2.980	2.213	1.347	.178	par_6
mjcntpp	<---	Broker/Hub	2.232	.814	2.743	.006	par_7
numofuniquelinks	<---	Broker/Hub	726.494	129.987	5.589	***	par_8
numofuniquelinks	<---	Authority	-147.041	101.949	-1.442	.149	par_9

ability to broker information. However, unique outlinks may not be as important to the authority designation of a page because it is not an indicator of others' perceived value of the page.

**Table 11: Maximum Likelihood Estimates**  
**Regression Weights: (Group number 1 - Model 4 AB fixed)**

			Estimate	S.E.	C.R.	P	Label
centrality	<---	Authority	1.000				
wordcntpp	<---	Authority	8163.607	3243.605	2.517	.012	par_1
mjcntp	<---	Authority	-.046	.367	-.126	.900	par_2
outdegree	<---	Broker/Hub	147.423	16.100	9.157	***	par_3
betweeness	<---	Broker/Hub	1.000				
centrality	<---	Broker/Hub	4.205	.545	7.711	***	par_4
betweeness	<---	Authority	2.868	2.036	1.409	.159	par_5
mjcntp	<---	Broker/Hub	2.361	.768	3.073	.002	par_6
numofuniquelinks	<---	Broker/Hub	772.134	28.869	26.746	***	par_7
numofuniquelinks	<---	Authority	-148.325	103.254	-1.437	.151	par_8

**Table 12: Fit Indices**

	$\chi^2$	NFI	RFI	IFI	TLI	CFI	RMSEA	AIC
n=1952 Three factor model (1)	df = 8, 31.278; p<0.000	0.993	0.982	0.995	0.987	0.995	0.039; p = 0.894	85.278
n=1952 Three factor model (2)	df = 9, 31.413; p=0.000	0.993	0.984	0.995	0.989	0.995	0.036; p = 0.953	83.413
n=1952 Two factor model (3)	df = 4, 15.678; p=0.003	0.995	0.982	0.996	0.986	0.996	0.039; p = 0.794	61.678
n=1952 Two factor model (4)	df = 5, 15.807; p=0.007	0.995	0.985	0.997	0.990	0.997	0.033; p=0.922	59.965

## **5. Limitations and Future Work**

This sample, albeit large in the number of scraped web pages, is small in comparison to the entire web, which we can only approximate. The sample represents a narrow perspective of the possible linkages and types of documents found on the web. All are from about 350 websites, curated by Stanford researchers. There are few blogs and smaller websites represented, and there are no pages that do not seek to publicize their content. Moreover, this study analyzes documents created prior to 25 July 2009. This subsample can serve the function of a control for an expanded longitudinal analysis.

Additionally, statistical techniques that incorporate the interdependence of units, instead of assuming independence, are not yet available. Although the network properties were discussed and variables were created to include the connectedness of the network, the models explain the noise and successfully describe patterns in the data, and the SEM techniques provide model testing apparatus, there exists the possibility that these models may exclude important information about the underlying relationships in the data.

Given the limitations, future work with this sample promises to provide a richer representation of the movement of information by analyzing the collection longitudinally. Presumably, links are added and deleted as a news story, such as the death of entertainer Michael Jackson, develops. Identifying these changes using periodic time frames and evaluating statistical models and tests may offer even more explanation about network topology and emergent information structures inherent on the web.

## 6. Conclusion

The models put forth in this paper included two that described a multilevel relationship between constructs on the web represented by correlations between authority, broker and knowledge capital. One of these models tested an unrestricted correlation between authority and broker latent variables, while the other set the relationship to zero. The third and fourth models excluded the knowledge capital construct and the observed variable that described the total number of out-bound links (*ttllinksp*) for each page based on the larger sample downloaded from the WebBase database, and added *numofuniquelinks* as a double-loaded observed variable of authority and broker variables. The fourth model tested a relationship between authority and broker latent variables that was orthogonal. The  $\chi^2$  for all models indicated a significant difference between the random data subset and the model. However, this may be the result of the sensitivity to size of the  $\chi^2$  test of significance. Still, all four models identified describe the variance in the subsample satisfactorily, according to multiple indicators and, therefore should not be rejected. These models support the authority and hub structures of the web that have been put forth by previous literature but do not preclude the validity of other models. However, the models developed and presented here also demonstrate the validity and utility of the hypothesis of the emergent aspects of knowledge capital described in this paper, and make new connections between knowledge capital and the information network structure of the web. While these connections remain largely unexplored in the field, the models presented in this study provide a construct for the further investigation of emergent constructs and complex networks.



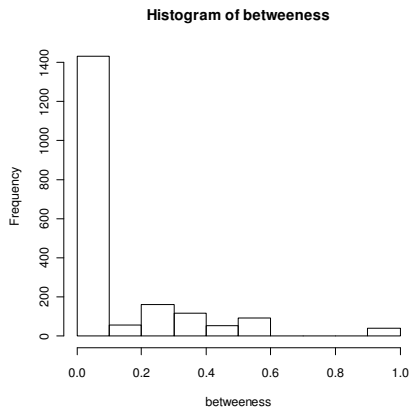
Modeling the interconnections of a complex network of information such as is represented by the web can capture aspects of web users' aggregate thought processes and describe emergent constructs such as knowledge capital. There are patterns of information movement on the web that may seem random and chaotic. However, the web can be conceptualized as a self-similar, self-organizing complex network where there are invisible principles that seem to guide the growth and order the sporadic nature of this network. These patterns of data can offer insight into a vast store of knowledge embedded in the network of data that can lead to the development of models, tools and techniques that can make information seeking and information placement more efficient and effective.

## 7. References

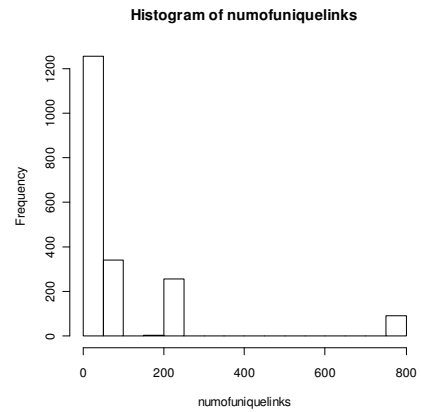
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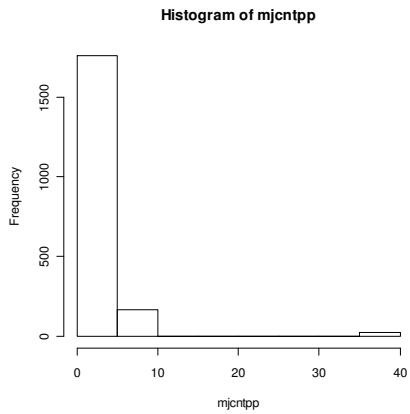
## 8. Appendix



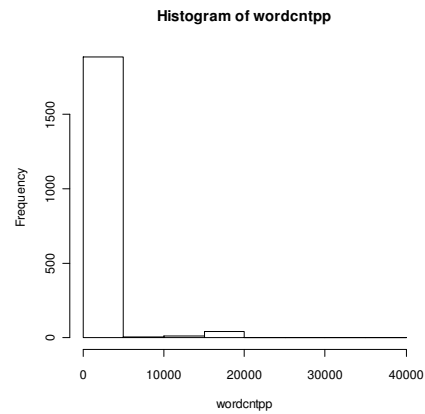
*Figure 9: Histogram of betweeness*



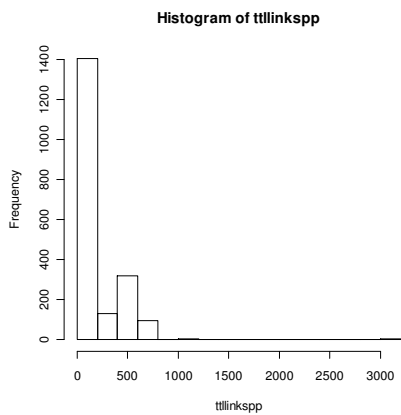
*Figure 10: Histogram of numofuniquelinks*



*Figure 11: Histogram of mjcntpp*



*Figure 12: Histogram of wordcntpp*



*Figure 13: Histogram of ttlinkssp*

Figure 14: Distribution matrices

