



CITations #145

CITations

June 10, 2005
No. 145

CITations is a report featuring information technology-related news of interest to UNC-Chapel Hill faculty members, graduate instructors and the staff who support them. *CITations*, published twice a month, is an electronic service of the Center for Instructional Technology.

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IMPORTANT DATES FOR 2ND SUMMER SESSION 2005 CAROLINA COURSE EVALUATIONS

June 30 -- Registration for Subject Coordinator and selection of courses for which you need forms begins

July 14 -- Last day to select courses

July 20 -- Evaluation forms available for pick-up by subject coordinators

September 1 -- Evaluation forms for 2nd Summer Session 2005 scanning are complete. Forms can be picked up, and results will be available.

For more information about Carolina Course Evaluations, see <http://www.unc.edu/cit/cce/>.

If you have any questions, contact Jeff Williams in the Exam Scanning office, 402A Hanes Hall; tel: 962-5283; email: jeffro@email.unc.edu.

INNOVATIONS IN INSTRUCTION CONFERENCE

The second annual Innovations in Instruction conference will be held in August on the Elon University campus. This free, day-long event provides an opportunity for faculty and academic support staff from area institutions to showcase projects, exchange ideas, and network. The keynote speaker will be Dr. Peter Felten, director of Elon's new Center for the Advancement of Teaching and Learning.

When: 9:00 a.m. - 3:00 p.m., Monday, August 15, 2005

Where: Belk Library, Elon University, Elon, NC

For conference details and to pre-register, go to <http://www.elon.edu/idd/aug05conf.htm>.

-- Patty Brown, Associate Director, Instructional Design & Development
Elon University
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email: pbrown@elon.edu

REFWORKS, WEB SOFTWARE FOR BIBLIOGRAPHIC MANAGEMENT

RefWorks is a web-based bibliographic management and formatting program that is available to all current students, faculty, and staff from any computer with Web access. With RefWorks, you can:

- Create a personal citation database online
- Import references automatically from multiple library article databases
- Organize references
- Format references and bibliographies in a variety of styles

Workshops Available

The University Libraries offer introductory RefWorks workshops, where you can learn:

- How to create and access your RefWorks account
- How to make folders and organize your RefWorks citations
- How to import citations from library databases
- How to format a Word document using RefWorks

Upcoming two-hour-long RefWorks workshops:

10:00 a.m., Wednesday, June 15
2:00 p.m., Thursday, June 23
10:00 a.m., Friday, July 1

To register for a session, go to <http://www.lib.unc.edu/instruct/refworks/rwschedule.html> and sign up.

If you have already attended an introductory workshop or you already use RefWorks and would like a more advanced workshop or individual consultation, contact the Libraries' instructional services at library_instruction@unc.edu or 843-2310.

Accounts for Students, Faculty, and Staff

You can create an account and use RefWorks from on or off campus. Off-campus users must authenticate through the library proxy server. To set up a RefWorks account, go to <http://libproxy.lib.unc.edu/login?url=http://www.refworks.com/Refworks/>.

RefWorks Help

Frequently Asked Questions

<http://www.lib.unc.edu/instruct/refworks/rwfaq.html>

UNC Libraries or Health Sciences Library's RefWorksQuick Tips

<http://www.hsl.unc.edu/Services/Guides/refworkstips.cfm>

RefWorks Quick Start Guide

<http://www.refworks.com/refworks/help/helpmainframe.asp?P=QuickStartGuide.pdf>

CTC UPDATE ON IT IN PROFESSIONAL SCHOOLS

The Computer Technology Consultants (CTC) June update program will be "Reports from Three Schools - What We Do and Why We Do It That Way." What drives technology in the different schools on campus? What are their special technical needs? When are they able to take advantage of central services? When do central services not meet their needs? What are some of the new initiatives they're pursuing and what challenges do these initiatives present?

Susan Kellogg, Kenan-Flagler School of Business; Dave Potenziani, School of Public Health; and Dennis Schmidt, School of Medicine OIS, will answer these and other questions.

When: 1:00 p.m. - 3:00 p.m., Thursday, June 23, 2005

Where: Greenlaw Hall, Room 101

CTC is a voluntary, cooperative effort aimed at providing support services to professional computer support providers at UNC-Chapel Hill. The CTC has a dual purpose. First, the CTC aims to create a closer alliance between the central information technology organizations and individual departments. Secondly, the CTC also hopes to provide campus computer specialists with a forum for problem-solving, professional development, and the sharing of resources and expertise. For more information, go to the CTC website at <http://www.unc.edu/ctc/>.

NARRATED PRESENTATION TOOLS DISCUSSION SUMMARY

On June 1, the Center for Instructional Technology hosted a vendor-free discussion about narrated presentation software (announced in CITations: <http://www.unc.edu/cit/citations/citations144.html#1>). CIT's Todd Stabley attended the discussion and has summarized it for those who couldn't attend. The summary is available at http://its.unc.edu/newsletter/archives/cat_newsflash.shtml#000570.

MULTIMEDIA CLASSROOM DESIGN SERVICES NEWS

Multimedia Classroom Design Services, 75% of whose staff hold professional certifications for facilities design and systems integration, offers guidance and estimates to departments that want to expand and/or remodel conference and classroom space.

Mark Hurt of Multimedia Classroom Design Services (ITS Teaching & Learning) recently successfully completed the test regimen for certification as an Audiovisual Facilities and Systems Design specialist. This prestigious certification, known as "CTS-Design," is issued by the International Communications Industry Association (ICIA) to fewer than 300 professionals worldwide. In 1995, Mark was among the first university personnel to obtain CTS-Installation (AV Systems Installation) certification. With the addition of CTS-Design, Mr. Hurt joins an elite group (fewer than 20 worldwide) who hold dual ICIA certifications.

ITS is proud to offer the services of our certified Design/Engineers in support of the University's mission. For more information or to request assistance, contact Multimedia Classroom Design at tel: 843-1999; email: multimedia@unc.edu; Web: <http://multimedia.unc.edu/>.

-- Joe Schuch, Multimedia Classroom Design

MAY 2005 ISSUE OF CIT INFOBITS

CIT Infobits is an electronic service of ITS CIT. Each month the CIT's Information Resources Consultant monitors and selects from a number of information and instructional technology sources that come to her attention and provides brief notes for electronic dissemination to educators. To subscribe link to <http://mail.unc.edu/lists/read/subscribe?name=infobits>.

Articles in the May 2005 issue (<http://www.unc.edu/cit/infobits/bitmay05.html>) include:

- Are Instructors Essential?
- Synchronous Collaboration Tools
- Simulation Software and Physical Collaboration
- Online Facilitation E-Book
- EDUCAUSE Learning Initiative
- Deliberations Website Revived

All back issues of *CIT Infobits* are available on the Web at <http://www.unc.edu/cit/infobits/index.html>.

JUNE/JULY 2005 ISSUE OF INNOVATE

Innovate, edited by James Morrison, UNC-Chapel Hill Professor Emeritus, is a peer-reviewed e-journal that began publication with the October/November 2004 issue. The journal covers cutting-edge research and practice in the field of information technology. Readers can also comment on articles, share material with colleagues and friends, and participate in open forums. The June/July 2005 issue of *Innovate* is now available at <http://www.innovateonline.info/>.

-- James L. Morrison, Editor-in-Chief, *Innovate*
Professor Emeritus of Educational Leadership
UNC-Chapel Hill
<http://horizon.unc.edu/>

SAS LICENSE RENEWAL

The five year SAS grant expires at the end of May 2005. Based upon ongoing negotiations between the University General Administration, Office of the President, and SAS, SAS has agreed to a one-year extension of the software grant for the University System starting June 1, 2005. However, the software will only continue to work until the end of August 2005. At that time, renewals and license key distribution will be handled through an online system being designed by the University General Administration, Office of the President. The system should be ready to use some time this summer. At the time of renewal, users will be required to provide information about which SAS products they are using, as well as how they are using SAS.

If you have any questions, contact the Software Acquisition Office at software@unc.edu.

-- Sundé McCann, ITS IT Procurement Manager

SKYPE

Skype is a Voice-over-IP (VoIP) communication tool that can take the place of a conventional telephone. It allows clear conversation between Internet-connected computer users anywhere in the world, and it is free. Calls to regular telephones can be made for a fee. The key academic application for a tool like Skype is obviously collaboration -- up to four-way calls are supported, and time and distance are not particularly relevant. There is very little latency, and sound quality between high-bandwidth users is excellent. Communication data is encrypted by default. Skype installs easily and is available for Windows, OS X, and Linux platforms. A headset with microphone provides the easiest input, but a computer's built-in microphone can also be used.

If you want to give Skype a try, there is one caveat -- make sure you immediately adjust your privacy settings to accept incoming calls only from contacts you have approved. If you fail to do this, you will have some interesting conversations with international goofs of every stripe.

Skype:
<http://www.skype.com/>

An article comparing Skype to Vonage:
<http://www.tomsnetworking.com/Sections-article123.php>

Not everyone is so stoked on Skype:
http://www.corante.com/getreal/archives/2005/05/01/skype_be_afraid.php

June 4, 2005, *Washington Post* article:
<http://www.washingtonpost.com/wp-dyn/content/article/2005/06/03/AR2005060301520.html>

-- Jason Morningstar, ITS Center for Instructional Technology

CITATIONS TIPS ARCHIVE

The ITRC, CBT, and Listserv tips published in *CITations* are archived on the Web, so you can locate tips without having to search through all the back issues. The tips archive is at <http://www.unc.edu/cit/citations/tips.html>.

CONFERENCE ANNOUNCEMENTS

Stay informed about technology conferences with the CIT's "Education Technology and Computer-Related Conferences" at <http://www.unc.edu/cit/guides/irg-37.html> and "Calendar of World-Wide Educational Technology-Related Conferences, Seminars, and Other Events." The calendar is at <http://confcal.unc.edu:8086/>.

2005 CITATIONS PUBLICATION SCHEDULE

January 7 & 21
February 4 & 18
March 4 & 18
April 8 & 22
May 13 & 27
June 10 & 24
July 15 & 29
August 12 & 26
September 9 & 23
October 7 & 21
November 4 & 18

December 2 & 16

CITations welcomes announcements from all UNC-Chapel Hill campus organizations involved in instructional and research technology. To have an announcement considered for publication in *CITations*, send email to Carolyn Kotlas, kotlas@email.unc.edu, or call 962-9287. The deadline for submissions is 11:00 a.m. the day before the publication date.

HOW TO SUBSCRIBE OR UNSUBSCRIBE TO CITATIONS

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For more information about the CIT, see our Website at <http://www.unc.edu/cit/> or contact our office at 962-6042.

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