



CITations #44

CITations

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CITations is a report featuring information technology-related news of interest to UNC-Chapel Hill faculty members, graduate instructors and the staff who support them. *CITations*, published twice a month, is an electronic service of the ITS Center for Instructional Technology.

[Inquiry-Guided Instruction Symposium at NCSU](#)
[Steps to Protect your Computer from Viruses](#)
[Symptoms of Computer Viruses](#)
[Recent Computer Viruses Found on Campus](#)
[Survey Software Demonstration](#)
[Web Accessibility Resources](#)
[February 2001 Issue of CIT Infobits](#)
[The Technology Source March/April 2001 Issue](#)
[Web-Walkers Meeting](#)
[North Carolina System Administrators Meeting](#)
[Digital Library Presentation](#)
[Specifications for 2001 Student CCI Computers](#)
[ITRC Tip: Fine-tune Tabs and Margins in Word 2000](#)
[CITations Tips Archive](#)
[Conference Announcements](#)
[2001 CITations Publication Schedule](#)
[How to Subscribe or Unsubscribe to CITations](#)

INQUIRY-GUIDED INSTRUCTION SYMPOSIUM AT NCSU

All interested members of the UNC community are invited to attend the symposium "Inquiry-Guided Instruction" (IGI) at NC State University. Sheila Tobias, author of *Overcoming Math Anxiety* and *They're Not Dumb, They're Different: Stalking the Second Tier*, will give the keynote address. NCSU faculty from the Colleges of Physical and Mathematical Sciences, Humanities and Social Sciences, Education, Management, Natural Resources, and Agricultural and Life Sciences will lead breakout sessions. The symposium will take place on Monday, March 19, 2001, from 9:00 a.m. to 1:00 p.m. in the Talley Student Center Ballroom on the NCSU campus.

Please direct questions to Virginia Lee at 513-3636 or virginia_lee@ncsu.edu

STEPS TO PROTECT YOUR COMPUTER FROM VIRUSES

The most effective anti-virus practice is PREVENTION. Be sure to keep your virus definitions up-to-date and be careful when opening attachments in email.

1. Do not open attachments before scanning them for viruses. One of the best ways to prevent virus infections is not to open attachments, especially when dangerous viruses are being actively circulated. Even if you know the source of the email message, be cautious. A few viruses take mailing lists from an infected computer and send out new messages with its destructive payload attached.
2. Always scan the email attachment files first for viruses. To scan an attachment: right click on the attached file and select scan for viruses. Norton Antivirus will notify you if the file is infected. Unless the file you receive is one that you are expecting, delete it.
3. Run Norton Antivirus Live Update once a week. This will update your virus definitions, ensuring that your machine

will detect and quarantine the latest viruses. Keep in mind that Symantec typically updates the virus definitions on its web site on Monday or Friday of each week. Although we may experience severe signs of a virus in the campus computing community, Symantec may label this virus a low threat and therefore only post a fix when they perform their regular weekly update. In this event, as soon as ITRC has identified the virus and has received a fix from Symantec, we will send out an email message to the Support and CTC lists, and post the information on <http://help.unc.edu/virus>

4. If you are using Microsoft Outlook as your email client, download Outlook 98 Security Patch or Outlook 2000 (which requires the Office 2000 Service Release 1a, from the following web site: <http://www.microsoft.com/technet/security/bulletin/fq00-083.asp>)

5. To limit your risk of infection, turn off Windows Scripting host. Recent virus outbreaks have exploited known vulnerabilities in Visual Basic Scripting under Windows. For a complete discussion and instructions on how to turn off the scripting host, go to <http://service1.symantec.com/sarc/sarc.nsf/html/win.script.hosting.html>

Links to useful information on computer viruses:

Symantec's Home page: <http://www.symantec.com/>

Symantec's Security Update: <http://www.sarc.com/>

-- Patricia Lunday, ITRC coordinator for virus information; tel: 962-HELP

SYMPTOMS OF COMPUTER VIRUSES

Some common symptoms that may indicate your computer system has been infected with a virus are:

- Unusual messages or displays on your monitor.
- Unusual sounds or music played at random times.
- Your system has less available memory than usual.
- A disk or volume name has changed.
- Programs or files are suddenly missing.
- Unknown programs or files are created.
- Some of your files become corrupted or suddenly do not work properly.

If you have questions about computer viruses, call the IT Response Center at 962-HELP.

RECENT COMPUTER VIRUSES FOUND ON CAMPUS

The following are the most recent viruses which pose a threat to the UNC-Chapel Hill campus. Protections and repairs are available on the Symantec Corporation's website for each of these viruses; link to the addresses below.

VBS.SST@mm (AnnaKournikova.jpg.vbs)

Discovered on 2/12/2001

<http://service1.symantec.com/sarc/sarc.nsf/html/VBS.SST@mm.html>

W95.MTX

Discovered on 8/17/2000

<http://service1.symantec.com/sarc/sarc.nsf/html/W95.MTX.html>

W95.Hybris.Gen

Discovered on 9/25/2000

<http://service1.symantec.com/sarc/sarc.nsf/html/W95.Hybris.gen.html>

W32.Naked@mm (NakedWife.exe)

Discovered on 9/6/2001

<http://service1.symantec.com/sarc/sarc.nsf/html/W32.Naked@mm.html>

SURVEY SOFTWARE DEMONSTRATION

On Monday, March 26, the Odum Institute for Research in Social Science will demonstrate a telephone survey package which is being adapted for Internet use and for which ATN has a campus license. The demonstration will be at 3:00 p.m. in Room 15 Manning Hall.

WEB ACCESSIBILITY RESOURCES

A list of resources and background information related to the March 8, 2001, CREN Webcast on Web Accessibility is

available on the CIT website at <http://www.unc.edu/cit/documents/webaccess/crenlist.html>

For information about the Webcast, link to <http://www.cren.net/know/techtalk/events/access.html>

FEBRUARY 2001 ISSUE OF CIT INFOBITS

CIT Infobits is an electronic service of ATN/CIT. Each month the CIT's Information Resources Consultant monitors and selects from a number of information technology and instructional technology sources that come to her attention and provides brief notes for electronic dissemination to educators. To subscribe link to <http://mail.unc.edu/lists/read/subscribe?name=infobits>

The latest issue is available on the Web at <http://www.unc.edu/cit/infobits/bitfeb01.html>

Articles in this issue include:

Costs of Online Education
Technology and the Biological Process of Learning
Guidelines for Distance Education Released
Preparing Tomorrow's Presenters
Web Tools for Detecting Student Plagiarism
Articles on Distance Education and Copyright

THE TECHNOLOGY SOURCE MARCH/APRIL 2001 ISSUE

The March/April 2001 issue of The Technology Source, a free refereed Web periodical, is now available online. The purpose of The Technology Source is to provide thoughtful, illuminating articles that will assist educators as they face the challenge of integrating information technology tools into teaching and into managing educational organizations. Issues include commentaries, case studies, reports on faculty and staff development, articles on the virtual university, and links to higher-education websites. You can read The Technology Source at <http://horizon.unc.edu/TS/>

The Technology Source website has a new look. Send your comments about the new appearance to Jim Morrison; email: morrison@unc.edu

The Technology Source seeks articles that will assist educators as they face the challenge of integrating information technology tools in teaching and in managing educational organizations. Please review the call for manuscripts at <http://horizon.unc.edu/TS/call.asp> or contact James L. Morrison, Professor of Educational Leadership, UNC-Chapel Hill School of Education; email: morrison@unc.edu

WEB-WALKERS MEETING

The UNC-Chapel Hill Web-Walkers will meet on Thursday, March 22, from 2:30 p.m. to 4:00 p.m. in 08 Gardner Hall. Discussion topics will include:

Past, present and future of www.unc.edu
Multimedia services
Web accessibility requirements
HTML editors people are using
The future of the Web-Walkers group

Web-Walkers meetings are open to webmasters and web developers across the UNC-Chapel Hill campus. To join the Web-Walkers mailing list, link to <http://mail.unc.edu/lists/read/subscribe?name=web-walkers>

NORTH CAROLINA SYSTEM ADMINISTRATORS MEETING

The program for the next meeting of the North Carolina System Administrators (NC*SA) is "Practical Linux SGML/XML for Sysadmins: A Configuration Tour via DocBook," presented by Mark Johnson, Senior Lecturing Fellow, Physics Department, Duke University. The meeting will be held on Monday, March 12, 2001, at 6:00 p.m. in Dreyfus Laboratory, Research Triangle Institute, Research Triangle Park, NC.

NC*SA meetings are free and open to anyone with an interest in the topic of the evening and/or system administration. If you have any questions, contact the Steering Committee at nca-steer@ncsysadmin.org or visit the website at <http://www.ncsysadmin.org/>

DIGITAL LIBRARY PRESENTATION

The UNC-Chapel Hill Scholarly Communication Working Group's March brown bag lunch will feature an update on the UNC-Chapel Hill Digital Library project. Hugh Cayless and Bob Henshaw will update us on what has taken place over the past year. The meeting will be on Tuesday, March 13 from noon to 1:00 p.m. in the Davis Library Conference Rooms on the 2nd Floor of Davis Library. All faculty, staff, and students are welcome to attend.

For more information about the Scholarly Communication Working Group link to <http://ils.unc.edu/schol-com/>

SPECIFICATIONS FOR 2001 STUDENT CCI COMPUTERS

The following specifications for the student Carolina Computing Initiative machines have been approved:

Standard Laptop (the minimum allowable specifications)

P III 800 MHz
128 MB Memory
Windows 2000
20 GB hard disk
24 X CD
4 MB Graphics Memory
16 bit Audio
Integrated 10/100 Ethernet
12" TFT Display

Multimedia Laptop

P III 900 MHz
128 MB Memory
Windows 2000
20 GB hard disk
8X DVD
8 MB Graphics Memory
16 bit Audio
Integrated 10/100 Ethernet
14.1" TFT Display

The desktop computer specifications will be announced later.

-- Linwood Futrelle, Director, ATN Distributed Support

ITRC TIP: FINE-TUNE TABS AND MARGINS IN WORD 2000

When you are formatting a Microsoft Word 2000 document without predetermined tabs and margins, it is easy to use the horizontal ruler to specify these. However, if you need very precise measurements, the ruler is a blunt tool that displays your margins rounded off only to the nearest tenth of an inch. To set tab or margin adjustments to the nearest hundredth of an inch, hold down the ALT key while clicking on the horizontal ruler. A sliding ruler will appear that allows you to fine-tune your margin and tab settings.

If you have any questions about ITRC tips, contact Brian Ayers in the ITRC at 962-HELP.

For more computing assistance, contact the Information Technology Response Center, Wilson Library, Suite 300

Walk-in Hrs: 7:30 a.m. to 5 p.m.

Phone: 962-HELP - 24 hours

Email: help@unc.edu

CITATIONS TIPS ARCHIVE

The ITRC, CBT, and Lyris tips published in *CITations* are archived on the Web so you can locate tips without having to search through all the back issues. The tips archive is at <http://www.unc.edu/cit/citations/tips.html>

CONFERENCE ANNOUNCEMENTS

Keep informed about technology conferences with the CIT's "Education Technology and Computer-Related Conferences" at <http://www.unc.edu/cit/guides/irg-37.html> and "Calendar of World-Wide Educational Technology-Related Conferences, Seminars, and Other Events." The calendar is on the Web at <http://confcal.unc.edu:8086/>

2001 CITATIONS PUBLICATION SCHEDULE

March 23
April 6 & 20
May 11 & 25

CITations welcomes announcements from all UNC-Chapel Hill campus organizations involved in instructional and research technology. To have an announcement considered for publication in *CITations*, send email to Carolyn Kotlas, kotlas@email.unc.edu or call 962-9287. The deadline for submissions is noon the day before the publication date.

HOW TO SUBSCRIBE OR UNSUBSCRIBE TO CITATIONS

CITations is published twice a month by the Center for Instructional Technology. Back issues are available on the CIT website at <http://www.unc.edu/cit/citations/>

For more information about the CIT, see our Website at <http://www.unc.edu/cit/> or contact our office at 962-6042.

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substituting your own first and last names.

Example:

subscribe citations Nick Park

To unsubscribe to *CITations*, send email to listserv@unc.edu with the following message:

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