



CITations #141

CITations

April 8, 2005

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CITations is a report featuring information technology-related news of interest to UNC-Chapel Hill faculty members, graduate instructors and the staff who support them. *CITations*, published twice a month, is an electronic service of the Center for Instructional Technology.

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TLT CONFERENCE SHARING

A number of UNC Chapel Hill faculty and staff recently attended the annual Teaching and Learning with Technology Conference in Raleigh. The campus community is invited to a follow-up session where brief reports of some of the conference sessions will be presented.

The conference summary will take place on Thursday, April 14, from 3:45 p.m. - 5:00 p.m. in 328 Phillips Hall. You may register for the summary at <http://help.unc.edu/tracs/>. Look for "Conference Sharing." You can review the conference program to see what kinds of sessions were offered by going to <http://conference.unclt.org/content.php/program/overview.htm>.

CCI NEW CHOICE TO ARTS AND SCIENCES FACULTY

Vice Chancellor for Information Technology Services and CIO Dan Reed is pleased to announce that the Carolina Computing Initiative (CCI) (<http://www.unc.edu/cci/>) is expanding its service to the faculty in the College of Arts and Sciences, effective March 31, 2005.

Since its inception in 1998, the CCI has operated a desktop computer replacement program for Faculty within the College of Arts and Sciences. On-going review of the program and customer feedback revealed that expanding the distribution to allow one to choose either a desktop or a laptop would increase research and educational flexibility and further leverage investments in technology-enabled classrooms.

The CCI program for the College is currently in its third replacement cycle for faculty, staff, and teaching graduate students in the College. Offering a choice of a desktop or a laptop computer to the College's Faculty members will

follow the established timelines for equipment replacement.

To review the CCI computers available to campus members, visit <http://www.unc.edu/cci/>. For additional information or questions about the lifecycle program, contact Linwood Futrelle, Acting Assistant Vice Chancellor for Academic Computing, ITS at tel: 962-5265 or email: linwood_futrelle@unc.edu.

DAVIS LIBRARY LAUNCHES "IM A LIBRARIAN" SERVICE

For the large number of students, faculty members, and local residents who are forever logged in to Instant Messenger (IM) to keep tabs on their friends, there is now the option to use the buddy name "davisrefdesk" to message staff in the Davis Library Reference Department for information or research help. The Reference Department at Davis Library has added the IM service based on the success and popularity of the "IM a Librarian" service in the Undergraduate Library. That service has been available for two years, and during the last calendar year alone, it received more than 2,300 questions.

Anyone who has questions about selecting and locating books, articles, databases, finding quality information on the Internet, or library services at Carolina can message "davisrefdesk" from AOL Instant Messenger (AIM), MSN Messenger, or Yahoo! Messenger. Staff from the Davis Library Reference Department chat using the IM program Gaim, which allows them to log in to all three IM programs simultaneously.

"IM a Librarian" at the Davis Reference Desk is offered Monday through Thursday 9:00 a.m. to 9:45 p.m. and Friday 9:00 a.m. to 5:45 p.m. Two UNC libraries also offer weekend hours. In addition to "IM a Librarian," Davis Library and the UNC Health Sciences Library continue to offer their Live Online Help services. As opposed to IM, Live Online Help allows a librarian to chat with a patron while viewing Web pages in the same browser window together. However, because many students and faculty members automatically login to Instant Messenger and are already online using Instant Messenger, they may prefer to use IM to contact the reference desk.

Information about how to use Instant Messenger to contact the reference desk and more details are available on the UNC Libraries Web site at <http://www.lib.unc.edu/reference/imalibrariandavis.html>, or by contacting the Reference Department by phone or e-mail at 962-1151 or reference@unc.edu.

-- Pam Sessoms, Electronic Reference Services Librarian
and
Charles Cobine, Assistant Electronic Reference Services Librarian
Walter Royal Davis Library, Reference Dept.
tel: 962-1151

MORE "IM A LIBRARIAN" SERVICES

You can also use Instant Messenger to contact other libraries on campus:

R.B. House Undergraduate Library "IM a Librarian"
Screen name: undergradref
Times: Sundays 1:00 p.m. to 10:00 p.m.

Alfred T. Brauer Math/Physics Library
Screen name: mathphysicsref
Times: Saturdays 10:00 a.m. to 2:00 p.m.
Sundays 2:00 p.m. to 9:00 p.m.

F. Stuart Chapin, Jr. Planning Library
Screen name: planref
Times: Monday through Friday, 8:00 a.m. to 5:00 p.m.

WIKIPEDIA PANEL DISCUSSION

The program for the UNC-Chapel Hill Scholarly Communication Working Group's April brown bag lunch meeting is "The Death of Authority: Is Wikipedia Challenging Our Attitudes Towards Knowledge?" Wikipedia is the freely available, open-source, encyclopedia that anyone can edit. Created collaboratively by thousands of volunteers, the English language version has grown to nearly a half million articles since its beginning in 2001. What is the impact of this new form of learning on scholarly communication? How is Wikipedia used in university libraries? How is it perceived by publishers?

When: Tuesday, April 12, 12 noon - 1:00 p.m.

Where: 2nd Floor Conference Rooms, Davis Library

Who: Justin Watt, Carolina Population Center; James Ovitt, Reference, Davis Library; Mark Simpson-Vos, UNC Press

All area faculty, staff, and students are invited. Please invite your colleagues to the meeting.

The Scholarly Communication Working Group is sponsored by the Odum Institute. For more information about the group, go to <http://www.unc.edu/schol-com/>.

CONSIDERIT ON AUDIENCE RESPONSE SYSTEMS

"On Audience Response Systems"

Who: Prof. Duane Deardorff, Physics and Jacques Morin, Arts and Sciences Academic Technology Liaison

When: Friday, April 15, 12:00 noon - 1:00 p.m.

Where: 404 Hanes Hall

Prof. Deardorff and Jacques Morin will each discuss their experiences with audience response systems, which allow students to respond to questions electronically and teachers to receive automatically tabulated results -- all within the classroom setting. Professor Deardorff will speak from his positive experiences keeping students engaged in introductory physics classes, and Jacques Morin will report on successes this past semester in political science, sociology, and women's studies courses.

"ConsiderIT with Colleagues -- Teaching with Technology at UNC-Chapel Hill" is a series sponsored by the Center for Instructional Technology. Faculty, TAs, and staff are invited to share and discuss selected teaching and learning issues related to technology. For descriptions of previous talks in the series, see <http://www.unc.edu/cit/considerit/>.

-- Lori Mathis, Instructional Applications Manager
Center for Instructional Technology
tel: 962-8256; email: mathis@email.unc.edu

ITS LEARNIT WORKSHOPS

There are still spaces available in the LearnIT workshops described below. To enroll in these or other workshops, point your Web browser to <http://help.unc.edu/tracs/>.

Accessibility: Introduction

April 11

Making your Web pages accessible benefits all your users -- and with a little planning, it isn't difficult at all. This demonstration workshop will introduce you to accessibility -- what it is, why it is necessary, and how it can be built into pages, sites, and courses you develop. This introductory workshop is intended for anyone who deals with Web content, and does not require extensive experience with markup or design.

Video Conferencing: A Hands-On Introduction

April 11

This class provides a comprehensive introduction to the fundamentals of video conferencing over the internet (referred to here as IMC or internet multimedia conferencing). Topics covered include: Why IMC?, History of IMC, Limitations of IMC, Requirements for IMC, Endpoints, What is on the Network, ViDeNet, Installing an Endpoint, Configuring an Endpoint, IMC Etiquette, Basic Dialing, Multipoint Calling, Gateway Dialing, Troubleshooting, and Additional Resources. Visit <http://www.unc.edu/video/training/imc.pdf> to view or download the PDF document used with this course. Please email the instructor at Tim_Poe@unc.edu with any questions that you may have.

PDA's: Useful Software for Your Palm

April 14

This workshop will demonstrate a few third-party applications to make greater use of and be more productive with a PalmOS PDA. Applications will include Documents To Go, DateBk5, SuperNames, Plucker, HappyDays, and a few accessories and utilities. If you bring your Palm and equipment to sync, you can follow along as the applications are demonstrated. If you don't bring your Palm and equipment to sync, hands-on time will be minimal (but you're still likely to benefit from the workshop). Prerequisite: Use of a PalmOS device. It is recommended that you bring your Palm to the workshop, and, if you sync with a laptop, bring it and whatever accessories are required to sync with it.

Remedy Request for Service: Advanced Users Maximizing RFS

April 15

This hands-on course is designed for existing RFS users who would like learn more about the application. The workshop

focus will include instruction on using the preference server, Windows Client display preferences, mastering communications within RFS, advanced searching techniques and using the Reminders application. Prerequisite: Past experience using the Request for Service or completion of the Remedy Request for Service: Getting Started workshop.

SAS Programming Introduction 2

April 15

This second course of Introduction to SAS Programming focuses on introducing some useful SAS Procedures and where to find help with SAS. Prerequisite: SAS Programming Introduction 1 or equivalent experience.

Accessibility: Hands-On

April 18

It's time to get your hands dirty with some practical accessibility retrofitting! This workshop will give you an opportunity to take an inaccessible site and turn it into a high-speed, low-drag standards-compliant machine! At the end of the workshop, we'll see who validates, and who is left at the curb. We'll supply some broken pages and monkey wrenches. You supply a working knowledge of HTML and CSS. Dreamweaver will be available, but hand-coding is fine if you prefer. Prerequisite: HTML and CSS knowledge and a basic understanding of accessibility issues.

FRS On-Line Training

April 21

Registration for financial systems classes closes one week before the class is held. Prerequisite: Must be eligible for a security clearance card from ITS.

XML: The What, Why, When of It

April 21

This workshop is an introduction to XML, a data markup notation that allows information to be shared between applications and environments. You will learn what the difference is between HTML and XML, between XML and file formats that are also used to share data (like tab-delimited files), and most importantly, how XML is being used in the arts and sciences. This workshop is not for programmers. Prerequisite: Attendees should be familiar with the use of computers in their academic disciplines.

MARCH 2005 ISSUE OF CIT INFOBITS

CIT Infobits is an electronic service of ITS CIT. Each month the CIT's Information Resources Consultant monitors and selects from a number of information and instructional technology sources that come to her attention and provides brief notes for electronic dissemination to educators. To subscribe link to <http://mail.unc.edu/lists/read/subscribe?name=infobits>.

Articles in the March 2005 issue (<http://www.unc.edu/cit/infobits/bitmar05.html>) include:

How Much Time Does Online Teaching Take? A Case Study
New EDUCAUSE E-Book on the Net Generation
Effective E-Learning Design
Technology and Student Writing
Computers in the Classroom and Open Book Exams

All back issues of *CIT Infobits* are available on the Web at <http://www.unc.edu/cit/infobits/index.html>.

APRIL/MAY ISSUE OF INNOVATE

Innovate, edited by James Morrison, UNC-Chapel Hill Professor Emeritus, is a peer-reviewed e-journal that began publication with the October/November 2004 issue. The journal covers cutting-edge research and practice in the field of information technology. Readers can also comment on articles, share material with colleagues and friends, and participate in open forums. The April/May 2005 issue of *Innovate* is now available at <http://www.innovateonline.info/>.

-- James L. Morrison, Editor-in-Chief, *Innovate*
Professor Emeritus of Educational Leadership
UNC-Chapel Hill
<http://horizon.unc.edu>

SLIDES FROM JESSAMYN WEST TALK

The slides from Jessamyn West's March 21 talk, "Postcards from the Other Edge of the Digital Divide: Political Choices and the Information Poor," are available online at <http://librarian.net/talks/unc/>. (An article about the talk was in *CITations* #140: <http://www.unc.edu/cit/citations/citations140.html#2>.)

LINUX CLUSTERS CONFERENCE

The 6th LCI International Conference on Linux Clusters: The HPC Revolution 2005 will be held at UNC-Chapel Hill this month. The conference is the premier international forum for sharing information on management, administration, and scientific computing techniques on Linux-based systems for high-performance computing. The four-day event features the conference and a full day of tutorials. Keynote speakers re Kelvin Droegemeier, University of Oklahoma; Thom H. Dunning, Jr., NCSA/UIUC; and Mark Seager, Lawrence Livermore National Laboratory. Late registration deadline is Friday, April 22. Registration discounts are available to students.

When: April 26-28, 2005

Tutorials: April 25, 2005

Where: The Carolina Inn, University of North Carolina

For more information and to register, go to <http://www.linuxclustersinstitute.org/Linux-HPC-Revolution/>.

RTPNET CONFERENCE

This year's RTPnet conference will be "Bringing Together Volunteers and Technology for Community Development." The RTPnet Conference is North Carolina's only annual statewide conference that focuses specifically on nonprofits and technology. The conference mission is to help nonprofits use technology more effectively. More than 100 people are expected to attend this year's conference, which offers a full day of breakout sessions along three tracks: Technology Volunteer, Technology Infrastructure, and Technology Innovation.

When: Friday, May 20, 2005

Where: William and Ida Friday Center, Chapel Hill, NC

Early Bird registration discount deadline is Friday, April 15. For more information and to register, go to <http://www.rtpnet.org/conf/>.

ITRC TIP: RECOVERING DAMAGED TEXT FILES

This trick can be used to recover any text file, not just a Word document:

1. Open Microsoft Word program.
2. Click FILE -> OPEN and select the file you wish to recover.
3. In the "Files of type" section, choose "Recover text from any file." (It is about midway down the list.)
4. Select your file.
5. Click "Open".

For more computing assistance, contact the Information Technology Response Center, Undergraduate Library.

Walk-in Hrs: 7:30 a.m. to 5 p.m.

Submit a help request on the Web: <https://www.unc.edu/ar-bin/remedy.pl>

Tel: 962-HELP -- 24 hours/7 days a week

Email: help@unc.edu

ITRC website: <http://help.unc.edu/>

CITATIONS TIPS ARCHIVE

The ITRC, CBT, and Listserv tips published in *CITations* are archived on the Web, so you can locate tips without having to search through all the back issues. The tips archive is at <http://www.unc.edu/cit/citations/tips.html>.

CONFERENCE ANNOUNCEMENTS

Stay informed about technology conferences with the CIT's "Education Technology and Computer-Related Conferences" at <http://www.unc.edu/cit/guides/irg-37.html> and "Calendar of World-Wide Educational Technology-Related Conferences, Seminars, and Other Events." The calendar is at <http://confcal.unc.edu:8086/>.

2005 CITATIONS PUBLICATION SCHEDULE

January 7 & 21
February 4 & 18
March 4 & 18
April 8 & 22
May 13 & 27
June 10 & 24
July 15 & 29
August 12 & 26
September 9 & 23
October 7 & 21
November 4 & 18
December 2 & 16

CITations welcomes announcements from all UNC-Chapel Hill campus organizations involved in instructional and research technology. To have an announcement considered for publication in *CITations*, send email to Carolyn Kotlas, kotlas@email.unc.edu, or call 962-9287. The deadline for submissions is 11:00 a.m. the day before the publication date.

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