



## CITations

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*CITations* is a report featuring information technology-related news of interest to UNC-Chapel Hill faculty members, graduate instructors and the staff who support them. *CITations*, published twice a month, is an electronic service of the Center for Instructional Technology.

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### MULTIMEDIA CONFERENCING CLASS

Are you planning to incorporate Internet videoconferencing in your courses? Are you looking for a way to use videoconferencing to manage your meetings with remote colleagues? The "Introduction to Internet Multimedia Conferencing (IMC)" class can help you get started. This class provides a comprehensive introduction to the fundamentals of IMC. You'll get hands-on practice in installing, configuring, and troubleshooting an IMC session. You'll gain practical knowledge on what equipment to purchase.

No prerequisites are required for this class. See the ITS Training calendar at <http://help.unc.edu/tracs/> for dates and times and to enroll in a class. Go to <http://www.unc.edu/video/training/imc.pdf> to view or download the materials used in this course.

If you have questions about this course or IMC in general, contact Tim Poe at [tim\\_poe@unc.edu](mailto:tim_poe@unc.edu).

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### SLIDES FROM DOC SEARLS TALK ONLINE

If you were unable to attend the September 7th talk by Doc Searls [<http://www.unc.edu/cit/citations/citations126.html#5>], you can still view his slide presentation. The slides, in PowerPoint format, are online at [http://searls.com/doc/presentations/sep2004unc\\_a.ppt](http://searls.com/doc/presentations/sep2004unc_a.ppt).

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### CCI TOWER DELIVERY DELAY PROBLEM

We have a production issue with the current CCI (Carolina Computing Initiative) towers that is delaying their delivery to campus. Due to manufacturing issues, the vendor who supplies the 64 MB video card to IBM did not ship as expected. Currently, all of the available cards in the entire world-wide manufacturing system for IBM have been shipped to RTP to use in our machines. Those machines will arrive the week of September 27. Unfortunately, the number of machines to be delivered will not be enough to clear our entire backlog. Until we know how soon the backlog can be cleared, we cannot shift to another video card.

Information updating the delivery status of the CCI towers will be posted on the CCI website [<http://www.unc.edu/cci/>]. We apologize for the inconvenience.

-- Linwood Futrelle, Information Technology Services  
email: [linwood@email.unc.edu](mailto:linwood@email.unc.edu); tel: 962-5265

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#### ACCESSIBILITY STAFF ATTEND LEADERSHIP ACADEMY

Jason Morningstar, UNC-Chapel Hill Accessibility Specialist, and Jim Kessler, Director of Disability Services, will attend the 2004 Education Leadership Academy in Accessible Information Technology sponsored by the Southeast Disability and Business Technical Assistance Center (Southeast DBTAC) this week. Only twelve universities in the eight-state region were selected to send representatives to this training event. Attendees will work as a team in the Leadership Academy to learn more about the barriers that face students with disabilities in information technology and to develop a plan for removing those barriers on their campuses. The training will cover assistive technology, Internet access, policy development, and other vital issues in IT access.

Southeast DBTAC is a resource center on the Americans with Disabilities Act (ADA) and access to information technology (IT) in educational settings. The Southeast DBTAC is funded by the National Institute on Disability and Rehabilitation Research (NIDRR) at the U.S. Department of Education. For more information about the Southeast DBTAC, go to <http://www.sedbtac.org>.

For more about IT accessibility on our campus, see the Accessible Electronic Content website at <http://www.unc.edu/webaccess/>.

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#### NCSU FINANCE AND BUSINESS SERVICES EXPO

NCSU invites you to attend the North Carolina State University Finance and Business Services Expo 2004. The Expo, featuring over a hundred exhibitor and breakout sessions, is designed for information technology professionals, administrative staff, support staff, chief financial officers, deans, department heads, web designers, and any individual interested in learning about state-of-the-art finance and information systems. Breakout sessions will cover financial and human resources systems, Oracle databases, career banding, creating accessible web pages, and disaster recovery.

When: 10:00 a.m. -- 3:00 p.m., Friday, October 8, 2004  
Where: Talley Student Center, 2610 Cates Avenue, NCSU, Raleigh

For additional information about the Expo go to <http://www.fis.ncsu.edu/expo2004/>.

-- Ann S. Harris, 2004 Expo Chairperson  
& Manager, Administrative Computing Services Solutions Center  
NC State University

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#### GIS SUPPORT CONTACT

For several years, Evan Hammer has provided GIS (Geographic Information System) support to the campus for several years; however, he has recently left ITS/ATN. For answers to GIS questions, send email to the ITS High Performance Computing group at [research@unc.edu](mailto:research@unc.edu) or go to the HPC website at <http://www.unc.edu/atn/hpc/> for more information.

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#### CITations Tips Archive

The ITRC, CBT, and Listserv tips published in *CITations* are archived on the Web, so you can locate tips without having to search through all the back issues. The tips archive is at <http://www.unc.edu/cit/citations/tips.html>.

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#### CONFERENCE ANNOUNCEMENTS

Stay informed about technology conferences with the CIT's "Education Technology and Computer-Related Conferences" at <http://www.unc.edu/cit/guides/irg-37.html> and "Calendar of World-Wide Educational Technology-Related Conferences, Seminars, and Other Events." The calendar is at <http://confcal.unc.edu:8086/>.

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#### 2004 CITATIONS PUBLICATION SCHEDULE

January 9 & 23  
February 6 & 20  
March 5 & 19  
April 2 & 16

May 7 & 21  
June 11 & 25  
July 9 & 23  
August 13 & 27  
September 10 & 24  
October 8 & 22  
November 5 & 19  
December 3 & 17

*CITations* welcomes announcements from all UNC-Chapel Hill campus organizations involved in instructional and research technology. To have an announcement considered for publication in *CITations*, send email to Carolyn Kotlas, [kotlas@email.unc.edu](mailto:kotlas@email.unc.edu), or call 962-9287. The deadline for submissions is 11:00 a.m. the day before the publication date.

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#### HOW TO SUBSCRIBE OR UNSUBSCRIBE TO CITATIONS

*CITations* is published twice a month by the Center for Instructional Technology. Back issues are available on the CIT website at <http://www.unc.edu/cit/citations/>.

For more information about the CIT, see our Website at <http://www.unc.edu/cit/> or contact our office at 962-6042.

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