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CITations

February 21, 2003

No. 90

CITations is a report featuring information technology-related news of interest to UNC-Chapel Hill faculty members, graduate instructors and the staff who support them. *CITations*, published twice a month, is an electronic service of the ITS Center for Instructional Technology.

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WASHINGTON POST EDITOR TO SPEAK ABOUT ONLINE JOURNALISM

The School of Journalism and Mass Communication, through a John S. and James L. Knight Foundation Newspapers-in-Residence Program grant, is sponsoring two talks by Steve Fox, National and Political Editor at Washingtonpost.com. All faculty, staff, and students are invited to attend.

"Interactivity, Breaking News, Narrative Storytelling, Value of Public Places on the Web and Other Key Concepts of Online Journalism"

Monday, February 24, Monday; 10:30 a.m. - 11:30 a.m.

Carroll Hall 340 (The Research Center)

Special session of JoMC 391.1 seminar

"Writing for the Web: What Works and What Hasn't at Washingtonpost.com"

Wednesday, February 26; 2:00 p.m. - 2:50 p.m.

Carroll Hall 111 auditorium

Special session of JoMC 50 class

2003 IT AWARDS: CALL FOR NOMINATIONS

You are invited to recognize someone who has given you outstanding technical support by nominating an individual or team for a 2003 Information Technology (IT) Award. This award honors any type of information technology support on campus, from individuals who provide PC support, write code, or administer a network, to teams working together to provide specific technology services for a department or the University. A nomination is an excellent way to let your IT support staff know you appreciate what they do.

A nomination should include the nominee's name(s), department, telephone number and email address, and an explanation of why this individual or team deserves to be recognized. The nomination should also include the nominator's name, relationship to the nominee, campus address, telephone number and email address, and an indication of whether nomination information may be shared with the nominee. In your nomination provide specific

information that will tell this year's committee how the nominee stands out. This may involve an important project they have been working on or specific challenges they have met to get the job done. It should be clear to the committee that this individual or team is making a strong effort to improve the technology environment in their department or the UNC campus.

Last year's award winners are not eligible for this year's awards. Last year's individual winners: Leslie Quattlebaum, Scott Adams, Ben Aycock, Jamie Bishop, Keith Cochran, David Eckert, Susan Gerard, Greg Jansen, Andy Lang, and Dick Schmitz. Last year's team award winners: Carolina Mammography Registry Support (Melinda Boyd and Maria Paschall) and Carolina Population Center (Tim Van Acker, Dan Blanchette, Tim Rath, Joe Waddell and Loren Watterson).

Please submit your nomination by Monday, March 3 via the IT Awards website at <http://itawards.unc.edu/nomination/index.html> or by campus mail to Tim Rath, 2003 IT Awards Nominations, at CB 8120. If you have questions, write to the committee at itawards@unc.edu. Winners will be announced at the 2003 IT Awards Banquet, April 10, 2003, at the Carolina Club.

HUMANITIES COMPUTING READING GROUP

The Office of Arts & Sciences Information Services (OASIS) is hosting a Humanities Computing reading group. The group is open to all students, staff, instructors and faculty at the University. Meetings will be held on the first Friday of every month. The first meeting is scheduled for Friday, March 7, at 2:00 p.m.

Because of the progressive nature of Humanities Computing, the group will primarily read recent journal articles and review current projects in the field. The group will begin by reading a series of articles dedicated to settling on a general definition of the field. Members of the group will then decide the direction of future readings.

If you are interested in being a part of this group, contact Megan Winget: email: winget@email.unc.edu; tel: 843-6259.

NEW MAILING LIST TO DISCUSS CAMPUS COMPUTING POLICY

A new mailing list, computing-policy, has been set up to discuss the computing policies at UNC-Chapel Hill. The list, which is not affiliated with any campus department, will be primarily non-technical, but discussions may dive into relevant technologies when appropriate. The list is open to UNC Chapel Hill students, staff, faculty, and administrators.

To subscribe to the list, go to <http://mail.unc.edu/lists/read/subscribe?name=computing-policy> and click on the "Join computing-policy" button.

For more information, contact Josh Steinhurst, Department of Computer Science; email: jsteinhu@cs.unc.edu.

OASIS TALK ON U-WIN SOFTWARE

The College of Arts and Sciences Information Services (OASIS) technical staff will sponsor a talk on U-WIN, a piece of software currently used by OASIS for backup and restoration in conjunction with support of the CCI (Carolina Computing Initiative) deployment. Presenters will be Eric Taylor of ITS ATN, Devin DeTurk of the OASIS Client Services division, and Dan Beckius of the OASIS Server group. There will be a demonstration of the use of the software, from using it to back up a user's files and settings, to applying that backup to a new machine. This talk is one of a series of monthly talks that OASIS is offering this year. All faculty and staff are encouraged to attend this demonstration.

Date: Wednesday, February 26

Time: 3:30 p.m. - 4:30 p.m.

Place: Room 203, Dey Hall

Rob Noel, Client Services Manager, OASIS

noel@email.unc.edu

OASIS website: <http://oasis.unc.edu/>

MAJOR WIRELESS NETWORK SECURITY CHANGES COMING

UNC-Chapel Hill currently has approximately 250 wireless access points on campus with hundreds of active wireless users, including many faculty who use wireless in their classes. Currently, it is possible for anyone associated on a given access point to easily "snoop" all of the traffic being generated by everyone else associated on that particular access point. Given the range of critical applications being used, including financial transaction, grades, and other applications that contain private personal information, and the inherent lack of security in wireless connections, there is

a clear need to implement new policies that will improve the security of data communication over the wireless network.

Several changes in campus wireless services will take place during February and March to improve security on for wireless users. ITS Networking will be enabling (and mandating) WEP (Wired Equivalent Privacy) and disabling the SSID (Network Name) broadcasts on all wireless access points on campus.

On February 26 we will enable WEP on all campus access points in Optional mode. If you have WEP configured on your computer, it will be operational.

On March 26 WEP will become mandatory (i.e., you won't be able to connect to campus wireless access points if you don't have WEP properly configured on your computer). The SSID will no longer be broadcast by the access points (i.e., you won't be able to connect to campus wireless access points if you don't have the SSID/Network Name properly configured on your computer).

For information on how to set up these configuration changes on your system, go to <http://www.unc.edu/security/campus/wireless/>. You will need your Onyen and password to get access to this site.

To review the history and rationale behind these changes, go to <http://www.unc.edu/security/campus/wireless.html>.

If you have questions about this information, contact the IT Response Center at 962-HELP.

MARCH COMPUTER TRAINING CLASSES

Visit <http://help.unc.edu/tracs/> to view the current schedule of ATN computer training classes and to register online. You can also call 962-1160 to register.

New class:

Managing Files on the UNC Server

Prerequisite: Windows Getting Started and Windows File Management. This class is an introduction to your UNC server space, including how to configure it for web publication. Learn necessary file management and file transfer skills using AFS and WS-FTP.

Revised classes:

Netscape Web Authoring

File Management for Web Site Managers

Dreamweaver MX 2: Defining Sites and Advanced Design

Dreamweaver MX 3: Creating Interactive Web Sites

Photoshop 7.0: Introduction

Photoshop 7.0: Intermediate Editing

Photoshop 7.0: Image Correction

Photoshop 7.0: Selection Techniques

SAS ACADEMIC TRAINER'S KITS

As part of the SAS Institute's five year grant to the University of North Carolina system, the SAS Institute has made its academic trainer's kits available to UNC. The kits are available to anyone at the university but must only be used to facilitate (1) the students work within a degree-granting program or (2) an employee's work for the academic institution. The kits include an electronic copy of the materials used in SAS courses (PowerPoint files, PDF files for printing, DOC files, data, etc.). Instructors are free to use the materials in whole or in part as they see fit in the classroom. A list of available courses and their outlines can be viewed at <http://support.sas.com/training/us/heclist.html>.

If you meet the above criteria for use and are interested in obtaining an Academic Trainer's Kit for a particular course, go to http://www.unc.edu/atn/statistical/sas_training_kit.html for instructions on obtaining kits. If you have additional questions, contact Ruth Marinshaw at ruth@unc.edu or 962-4314.

ITRC TIP: DISABLING ERROR REPORTING IN WINDOWS XP

In Windows XP there is an error reporting feature that will send diagnostic information to Microsoft when an application or part of the system crashes. While some people find the feature useful, others may find it annoying. Here is how to turn it off:

1. Right-click My Computer and choose Properties.
2. In the System Properties box, click the Advanced tab.
3. Near the bottom right corner of that tab, click the Error Reporting button.

You can disable error reporting completely, or you can choose the programs that you would like to generate error reports.

For more computing assistance, contact the Information Technology Response Center, Undergraduate Library.
Walk-in Hrs: 7:30 a.m. to 5 p.m.

Submit a help request on the Web: <https://www.unc.edu/ar-bin/websub/index.pl>

Tel: 962-HELP -- 24 hours/7 days a week

Email: help@unc.edu

ITRC website: <http://www.unc.edu/atn/itrc/>

CITations Tips Archive

The ITRC, CBT, and Lyris tips published in *CITations* are archived on the Web, so you can locate tips without having to search through all the back issues. The tips archive is at <http://www.unc.edu/cit/citations/tips.html>.

CONFERENCE ANNOUNCEMENTS

Stay informed about technology conferences with the CIT's "Education Technology and Computer-Related Conferences" at <http://www.unc.edu/cit/guides/irg-37.html> and "Calendar of World-Wide Educational Technology-Related Conferences, Seminars, and Other Events." The calendar is at <http://confcal.unc.edu:8086/>.

2003 CITATIONS PUBLICATION SCHEDULE

January 10 & 24

February 7 & 21

March 14 & 28

April 11 & 25

May 9 & 23

June 6 & 20

July 11 & 25

August 8 & 22

September 12 & 26

October 10 & 24

November 7 & 21

December 5 & 19

CITations welcomes announcements from all UNC-Chapel Hill campus organizations involved in instructional and research technology. To have an announcement considered for publication in *CITations*, send email to Carolyn Kotlas, kotlas@email.unc.edu or call 962-9287. The deadline for submissions is noon the day before the publication date.

HOW TO SUBSCRIBE OR UNSUBSCRIBE TO CITATIONS

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For more information about the CIT, see our Website at <http://www.unc.edu/cit/> or contact our office at 962-6042.

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