



CITations #142

## CITations

April 22, 2005  
No. 142

*CITations* is a report featuring information technology-related news of interest to UNC-Chapel Hill faculty members, graduate instructors and the staff who support them. *CITations*, published twice a month, is an electronic service of the Center for Instructional Technology.

---

[UNC to Host IBM ThinkTank Conference](#)

[Apresso Classroom Demo](#)

[Technology Showcase at Duke](#)

[New Accessibility Workshops](#)

[Annual SILS Henderson Lecture](#)

[Digitization and Preservation Talk](#)

[Congratulations to 2005 IT Award Winners](#)

[Presentation on Accessibility of DHTML Objects](#)

[Groundbreaking for New ITS Building](#)

[TLT Conference Podcasts](#)

[Online Learning Webcasts](#)

[Safety Advisory/Recall from Dell](#)

[ITS LearnIT Workshops](#)

[ITS Tip: Windows Mobile Calendar Sync](#)

[CITations Tips Archive](#)

[Conference Announcements](#)

[2005 CITations Publication Schedule](#)

[How to Subscribe or Unsubscribe to CITations](#)

---

### UNC TO HOST IBM THINKTANK CONFERENCE

The 8th Annual IBM ThinkTank conference will be held Sunday, June 5, through Tuesday, June 7, 2005, on the campus of UNC at Chapel Hill. The conference brings together ThinkPad University clients and education industry experts to discuss learning technology, assessment, and mobile computing. The 2005 ThinkTank program includes general sessions featuring keynote speeches given by a Microsoft Education division executive, a Lenovo executive, and Dr. Clayton M. Christensen, an authority on innovation management and disruptive innovation. On Tuesday, June 7, UNC will have an actual student laptop distribution taking place. This will be integrated into the agenda.

The conference organizing committee is seeking proposals from IBM ThinkPad at School, ThinkPad Academy and ThinkPad University program members for sessions that would be of interest to representatives of institutions with an established IBM ThinkPad program. Deadline for proposals is Friday, April 29, 2005. More details and registration information are available at <http://www.ibm.com/easyaccess/thinktank/>.

---

### APRESO CLASSROOM DEMO

Following up on the recent Sonic Foundry Mediasite Live demo and an earlier demo of Accordent Presenter Pro, the ITS Center for Instructional Technology has invited Anystream to campus to show us Apresso Classroom. Although tools in this growing category can be described several ways, many are referred to as "narrated presentation tools" for their recognizable multi-window interface and roots in PowerPoint. Apresso could also be called a "classroom capture system" for its ease of use in scheduling sessions and beginning and ending presentation captures. One of Apresso's strengths is its ability to record animated screen activity, a common problem for competing products like Accordent that use static slides. Apresso is also less expensive than most of its competitors. For more information about Apresso Classroom, see

[http://www.apreso.com/ac\\_product\\_overview.asp](http://www.apreso.com/ac_product_overview.asp).

When: 10:00 a.m., Thursday, April 28, 2005

Where: 08 Peabody

If you have questions about the demo, contact Todd Stabley at [stabley@email.unc.edu](mailto:stabley@email.unc.edu) or 843-8221.

---

#### TECHNOLOGY SHOWCASE AT DUKE

You are invited to attend the Fifth Annual Instructional Technology Showcase on Thursday, April 28, 2005, at the Bryan Center on the Duke University campus. In the morning, you can hear faculty presentations on a variety of topics such as integrating iPods, blogs, wikis, and handheld devices in teaching; planning distance education programs; and planning and coordinating multimedia projects in the classroom. At 11:15 a.m., hear keynote speaker Kenneth C. Green of the Campus Computing Project present a "long" view on the issue of technology in academia. After lunch, stop by the poster session where you can talk with faculty project leaders and see successful implementations of technology in many different subject areas.

All events are free but you must pre-register if you would like to have lunch. The Showcase program, directions, registration form, and related information are available at <http://cit.duke.edu/showcase/2005/>.

---

#### NEW ACCESSIBILITY WORKSHOPS

Jason Morningstar, the ITS Center for Instructional Technology's Accessibility Specialist, is offering two new accessibility workshops:

Accessibility: Evaluation

May 2

Evaluating electronic content for accessibility is critical, but it can be both daunting and confusing. What should you evaluate? When should you do it? And, most importantly, how do you start? This workshop will answer these questions, as well as demonstrate some very cool free tools to make the process easier.

Accessibility: Tables and Forms

May 23

HTML tables and forms present challenges for both Web developers and users. This workshop will outline Web accessibility standards, explain why they should be used consistently, and illustrate the user experience with some sorry, broken tables and ill-advised forms. The workshop will end with a demonstration of revised, compliant versions of these same pages.

For more information or to register, go to <http://help.unc.edu/tracs/>.

---

#### ANNUAL SILS HENDERSON LECTURE

This year's School of Information and Library Science Lucile Kelling Henderson Lecture features Dr. Barbara K. Rimer presenting a talk entitled "Books, Bytes and Bugs: From Information and Library Science to Public Health." Rimer is Alumni Distinguished Professor, Health Behavior and Health Education in the School of Public Health and Deputy Director, Population Sciences in the UNC Lineberger Comprehensive Cancer Center.

When: Wednesday, May 4, 2005, 3:00 p.m.

Where: Pleasants Family Assembly Room, Wilson Library, UNC-Chapel Hill Refreshments will be served in the lobby of Wilson Library after the talk.

RSVP to Lara Bailey at 962-8366 or [ljbailey@email.unc.edu](mailto:ljbailey@email.unc.edu).

---

#### DIGITIZATION AND PRESERVATION TALK

The program for the UNC-Chapel Hill Scholarly Communication Working Group's May brown bag lunch meeting is "Digital Preservation." As digital tools are changing the way we conduct research and communicate ideas, implications for enduring access to scholarly documentation are both exciting and daunting. Have our expectations for long-term access evolved along with information technology? Are our hopes and fears about digital archives in proportion to their promises and risks? Andrew Hart, UNC-Chapel Hill Preservation Librarian, will explore these questions from a preservation librarian's perspective and comment on current trends in library preservation.

When: Tuesday, May 10, 12 noon - 1:00 p.m.

Where: 2nd Floor Conference Rooms, Davis Library

All area faculty, staff, and students are invited. Please invite your colleagues to the meeting.

The Scholarly Communication Working Group is sponsored by the Odum Institute. For more information about the group, go to <http://www.unc.edu/schol-com/>.

---

#### CONGRATULATIONS TO 2005 IT AWARD WINNERS

The 2005 IT Awards Committee would like to congratulate the winners of this year's awards. These awards honor people who have given outstanding information technology support on campus.

Individual winners were:

Jamie Bishop, Office of Arts and Sciences Information Services  
Pedro Chavez, Health Sciences Library - Information Technology Operations Department  
Rose Daniels, Medical School - OIS Client Services  
Daniel Gatti, School of Public Health - Environmental Sciences and Engineering  
Amanda Holloway, School of Public Health - IIS  
Guifeng Jin, UNC Injury Prevention Research Center  
Shubin Liu, ITS - Research Computing  
Joseph Love, School of Public Health - Instructional and Information Systems  
Joe Nichols, Information Technology Services  
Helen Nulty, School of Public Health - IIS  
Greg Robinson, Office of Arts and Sciences Information Services  
Mark Tillett, Office of Arts and Sciences Information Services

Team winners were:

School of Education ITS  
Doug Edmunds, Don de Leumont, Mike Bamford, Clint Kale, Jessica Lindsay

Computer Repair Center  
Bobby Norris, Thad Dodd, Malcolm Stone, Kevin Lawrence, Tim Overman, Cathy Johnson

Congratulations to all the winners and nominees!

---

#### PRESENTATION ON ACCESSIBILITY OF DHTML OBJECTS

Becky Gibson and her team from IBM will be doing a web presentation/teleconference on the accessibility of DHTML objects at 9:30 a.m. on Tuesday, April 26, at NCSU. The presentation will be viewable on our campus in 404 Hanes Hall. A slide presentation of the presentation material is available at <http://people.engr.ncsu.edu/jthurtea/csun2005a.zip>.

Contact Jason Morningstar at [jason\\_morningstar@unc.edu](mailto:jason_morningstar@unc.edu) if you'd like to participate in this technical talk.

---

#### GROUND BREAKING FOR NEW ITS BUILDING

Ground was broken for the new ITS building on Friday, April 15, 2005. The building, on the corner of Manning Drive and Emergency Drive, is scheduled for completion in 2006. It will allow the consolidation of many ITS offices and services in one central location. A transcript and the streamed video of the event, which ITS CIT Video Services provided, is available at <http://its.unc.edu/newsletter/archives/000498.shtml>.

---

#### TLT CONFERENCE PODCASTS

Several sessions at the 2005 Teaching and Learning with Technology (TLT) Conference were made available as podcasts. These audio files can be played back on your computer. Sessions available include:

Plenary Session: "From a Different Perspective" -- Diana Oblinger

Plenary Session: "Technology, Outcomes, & Transformation" -- Gary Brown

"NCREN and the Statewide Grid - Next-Generation Infrastructure for Teaching and Learning" -- Wolfgang Gentsch

"Copyright Basics and UNC Ownership Policies" -- David Harrison

"Online Text Embedded in a Traditional Blackboard Course" -- Celia Hooper

These and other podcast files are available at <http://wolfcast.ncsu.edu/index.php?page=tltc>. Other materials related to the conference can be found online at <http://conference.unclt.org/>.

---

#### ONLINE LEARNING WEBCASTS

Innovate-Live webcasts offer an opportunity to synchronously interact with the authors of the articles in the April/May 2005 issue of *Innovate* (<http://www.innovateonline.info/>). These webcasts are produced as a public service by ULiveandLearn. If you wish to participate in the webcasts, please register at <http://www.uliveandlearn.com/innovate/>.

Schedule for the April Innovate-Live webcasts:

"Network-Based Learning and Assessment Applications on the Semantic Web"

David Gibson, author  
Alan McCord, moderator  
April 18, 2005 3:00 p.m. ET

"The Distancing Question in Online Education"

Glenn Russell, author  
Maggie Lynch, moderator  
April 27, 2005 7:00 p.m. ET

"Full-Featured Web Conferencing Systems"

Joel Foreman and Roy Jenkins  
May 3, 2005 12:00 p.m. ET

"Role Playing in Online Education: A Teaching Tool to Enhance Student Engagement and Sustained Learning"

Tisha Bender  
May 3, 2005 4:00 p.m. ET

"Cost-Saving Collaboration: Purchasing and Deploying a Statewide Learning Management System"

Ed Klonoski  
May 5, 2005 1:00 p.m. ET

"The Future of Integration, Personalization, and ePortfolio Technologies"

Susan LaCour  
May 5, 2005 3:00 p.m. ET

"Aids and Cautions in Planning, Developing, and Delivering Online Instruction in Higher Education"

Cleborne Maddux, Rhoda Cummings, Leping Liu, and John Newman  
May 10, 2005 12:00 p.m. ET

If you miss a webcast, note that webcasts are archived shortly after the webcast and are available within the features section of the article itself.

*Innovate*, edited by James Morrison, UNC-Chapel Hill Professor Emeritus, is a peer-reviewed e-journal that began publication with the October/November 2004 issue. The journal covers cutting-edge research and practice in the field of information technology. Readers can also comment on articles, share material with colleagues and friends, and participate in open forums.

-- James L. Morrison, Editor-in-Chief, *Innovate*  
Professor Emeritus of Educational Leadership  
UNC-Chapel Hill  
<http://horizon.unc.edu/>

---

#### SAFETY ADVISORY/RECALL FROM DELL

Dell has issued a safety advisory for the recall and free replacement of certain AC Adapters sold for use with some models of Dell Latitude, Dell Precision, and Dell Inspiron notebook computers. These adapters may overheat and could pose a risk of fire or electrical shock. The adapters subject to this advisory were sold with the following models of Dell notebook computers:

-- Latitude CP, CPi, CPIA, CPTC, CPIR, CPxH, CPTV, CS, CSx, CPxJ, CPTs, C500, C510, C600, C610, C800, C810, V700, C-Dock, C-Port

-- Inspiron 2500, 2600, 3500, 3700, 3800, 4000, 4100, 4150, 5000, 5000e, 7500, 7550, 8000, 8100, Advanced Port Replicator, Docking Station

-- Precision M40

The adapters were also sold separately, including those provided in response to service calls. The adapters were shipped to customers between September 1998 and February 2002. The words "DELL," and either "P/N 9364U," "P/N 7832D," or "P/N 4983D," are printed on the back of the adapters. Not all the above-described adapters sold during the noted date range are affected. To determine whether your adapter is affected by this issue, go to Dell's website at <http://www.delladapterprogram.com/>. This website will provide further instructions on the recall/replacement of the subject adapters. There is also a toll free number for assistance: 800-418-8590.

---

## ITS LEARNIT WORKSHOPS

There are still spaces available in the LearnIT workshops described below. To enroll in these or other workshops, point your Web browser to <http://LearnIT.unc.edu> and select the link to "Current Schedule of Workshops."

### Remedy Request for Service: Advanced Searching and Reporting

April 26

This hands-on course is designed to give managers and users the ability to perform customized searches or queries, including saved macros, exporting data into Excel as well as using the Reporting Tool within the Remedy Windows Client. Prerequisite: Past experience using the Request for Service or completion of the Remedy Request for Service: Getting Started workshop.

### Video Conferencing: A Hands-On Introduction

April 26

or

May 6

This class provides a comprehensive introduction to the fundamentals of video conferencing over the internet (referred to here as IMC or internet multimedia conferencing). Topics covered include: Why IMC?, History of IMC, Limitations of IMC, Requirements for IMC, Endpoints, What is on the Network, ViDeNet, Installing an Endpoint, Configuring an Endpoint, IMC Etiquette, Basic Dialing, Multipoint Calling, Gateway Dialing, Troubleshooting, and Additional Resources. Visit <http://www.unc.edu/video/training/imc.pdf> to view or download the PDF document used with this course. There are no prerequisites.

### Remedy Request for Service: Getting Started

May 3

This course is designed to provide new users a basic foundation for using the UNC-Request for Service (RFS) Remedy application. RFS provides the framework for groups across the UNC-Chapel Hill campus to work together to document, track, and resolve service requests, especially those related to technical support. There are no prerequisites.

### Email: Ten Ways to Fight Spam

May 4

Spam has grown from being a problem that first only affected small groups of individuals to one that plagues every one of us as we go about our daily tasks. This hands-on workshop will take a brief look at the origin of spam and current methods employed both by spammers and anti-spammers. We'll also talk about why spam is a real problem and why you should care. Finally, we'll look at what ITS is doing to combat spam and go over measures you can take yourself to help reduce and control the amount of junk email that gets delivered to your inbox. There are no prerequisites; however, a few of the techniques discussed are specific to Mozilla mail.

### Calendar (Oracle) for Faculty: Getting Started

May 5

Not sure if calendar is for you? This workshop will help you decide. Learn how to use this online calendaring system to keep up with your personal schedule and maintain your to-do lists, as well as schedule meetings with colleagues and students. This workshop will focus on faculty use of the calendar. Additionally, this workshop can be offered to faculty upon request by emailing [LearnIT@unc.edu](mailto:LearnIT@unc.edu). There are no prerequisites.

### Calendar (Oracle): Access and Designate Rights

May 5

Learn about the four levels of access used in Oracle Calendar, how to assign rights to specific calendar users to determine who can view and schedule events in your calendar, and how to designate someone to create or modify events on your behalf. Prerequisite: You must have an Oracle calendar account.

### Remedy Request for Service: Advanced Users Maximizing RFS

May 6

This hands-on course is designed for existing RFS users who would like learn more about the application. The workshop

focus will include instruction on using the preference server, Windows Client display preferences, mastering communications within RFS, advanced searching techniques and using the Reminders application. Prerequisite: Past experience using the Request for Service or completion of the Remedy Request for Service: Getting Started workshop.

Accessibility: Introduction

May 13

Making your Web pages accessible benefits all your users -- and with a little planning, it isn't difficult at all. This demonstration workshop will introduce you to accessibility -- what it is, why it is necessary, and how it can be built into pages, sites, and courses you develop. This introductory workshop is intended for anyone who deals with Web content and does not require extensive experience with markup or design. Prerequisite: Basic knowledge of HTML will be beneficial but not necessary.

Accessibility: Hands-On

May 13

It's time to get your hands dirty with some practical accessibility retrofitting! This workshop will give you an opportunity to take an inaccessible site and turn it into a high-speed, low-drag standards-compliant machine! At the end of the workshop, we'll see who validates and who is left at the curb. We'll supply some broken pages and monkey wrenches. You supply a working knowledge of HTML and CSS. Dreamweaver will be available, but hand-coding is fine if you prefer. Prerequisites: Knowledge of HTML and CSS and a basic understanding of accessibility issues.

---

#### ITS TIP: WINDOWS MOBILE CALENDAR SYNC

If you use a Windows Mobile Pocket PC device (PDA, phone, etc.), you can use the Oracle Sync for PDAs program available at [shareware.unc.edu](http://shareware.unc.edu) to sync your PDA calendar with the campus Oracle calendar. However, the Sync software does not automatically update its password when you change it in the normal calendar client on your PC. Neither does it give you an error message saying that it cannot log into the server. It merely performs its synchronization dance without actually synchronizing anything. You think everything is up to date, when in fact it isn't.

Solution: When your ONYEN password changes (which occurs every ninety days), go into your Oracle Calendar Connector software and manually change the password to match.

For more computing assistance, contact the Information Technology Response Center, Undergraduate Library.

Walk-in Hrs: 7:30 a.m. to 5 p.m.

Submit a help request on the Web: <https://www.unc.edu/ar-bin/remedy.pl>

Tel: 962-HELP -- 24 hours/7 days a week

ITRC website: <http://help.unc.edu/>

---

#### CITATIONS TIPS ARCHIVE

The ITRC, CBT, and Listserv tips published in *CITations* are archived on the Web, so you can locate tips without having to search through all the back issues. The tips archive is at <http://www.unc.edu/cit/citations/tips.html>.

---

#### CONFERENCE ANNOUNCEMENTS

Stay informed about technology conferences with the CIT's "Education Technology and Computer-Related Conferences" at <http://www.unc.edu/cit/guides/irg-37.html> and "Calendar of World-Wide Educational Technology-Related Conferences, Seminars, and Other Events." The calendar is at <http://confcal.unc.edu:8086/>.

---

#### 2005 CITATIONS PUBLICATION SCHEDULE

January 7 & 21

February 4 & 18

March 4 & 18

April 8 & 22

May 13 & 27

June 10 & 24

July 15 & 29

August 12 & 26

September 9 & 23

October 7 & 21

November 4 & 18

December 2 & 16

*CITations* welcomes announcements from all UNC-Chapel Hill campus organizations involved in instructional and

research technology. To have an announcement considered for publication in *CITations*, send email to Carolyn Kotlas, [kotlas@email.unc.edu](mailto:kotlas@email.unc.edu), or call 962-9287. The deadline for submissions is 11:00 a.m. the day before the publication date.

---

#### HOW TO SUBSCRIBE OR UNSUBSCRIBE TO CITATIONS

*CITations* is published twice a month by the Center for Instructional Technology. Back issues are available on the CIT website at <http://www.unc.edu/cit/citations/>.

For more information about the CIT, see our Website at <http://www.unc.edu/cit/> or contact our office at 962-6042.

To subscribe to *CITations*, link to <http://mail.unc.edu/lists/read/subscribe?name=citations>.

To unsubscribe to *CITations*, send email to [listserv@unc.edu](mailto:listserv@unc.edu) with the following message:  
unsubscribe citations

---