CITations

May 11, 2007
No. 191

CITations is a report featuring information technology-related news of interest to UNC-Chapel Hill faculty members, graduate instructors and the staff who support them. *CITations*, published twice a month, is an electronic service of the ITS Teaching and Learning division.

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HELP SITE REDESIGNED

The UNC Help site at http://help.unc.edu/ has been recently redesigned by the ITS Communications Knowledge Management group to make finding technology help, support, and resources easier. The site, with over 3,000 articles, is your gateway to finding answers to most IT related questions at the university.

SPACES STILL AVAILABLE FOR MAY 16 CONSIDERIT TALK

There are still spaces available for next week's ConsiderIT session on the instructional uses for Facebook. Facebook is used by more than 90% of undergraduate students at UNC Chapel Hill. Are there ways instructors can use Facebook for instruction-related activities? Stephanie S. Morgan, teaching fellow in the Department of English and Comparative Literature, will discuss her pedagogical and disciplinary uses of Facebook as a teaching tool.

When: 2:00 p.m. - 3:00 p.m., Wednesday, May 16, 2007

Where: Pleasants Family Room, Wilson Library, UNC-Chapel Hill

Registration is required to attend this session. Register online at: http://learnit.unc.edu/workshops/CT02.php.

This session is part of the ConsiderIT series sponsored by Information Technology Services (ITS) Teaching and Learning division. The free series highlights the ways Carolina instructors are using technology for education inside and outside the classroom and presenting new technologies that offer promise for teaching and learning on our campus. Faculty, staff, and students are invited to join us for each ConsiderIT session. For more information see http://its.unc.edu/considerit/.

GOOGLE TALK AT NC SYSTEM ADMINISTRATORS MAY MEETING

The May meeting of the North Carolina System Administrators organization (NC*SA) will feature a talk "Site Reliability at Google" by Tom Limoncelli, Google, Inc. Learn what it's like to be on the team that runs www.google.com's services, and explore some of the technologies that enable Google's web services to maintain their high uptime. Google's service oriented network (SON) enables the creation of new products that are scalable and maintainable. Tom will give a sysadmin's view of Google technologies such as GFS, MapReduce, Sawmill, and more. He will also describe how to make a policy that is "Googley."

When: 7:00 p.m. - 8:30 p.m., Monday, May 14, 2007
Book Signing by Tom Limoncelli at 5:50 p.m.

Where: FedEx Global Education Center, 291 Pittsboro St., UNC-Chapel Hill campus

NC*SA meetings are free and open to anyone with an interest in the topic of the evening and/or system administration. For more information about the meeting and the organization, and to get directions to the meeting site, visit the NC*SA website at http://www.ncsysadmin.org/.

NEW RESOURCE GUIDE ON USING VIRTUAL WORLDS

The ITS Teaching and Learning division has a new resource guide, "Virtual Worlds in Education: Selected Resources." It is available online at http://its.unc.edu/tl/guides/2ndlife.php.

HSL SPRING CLASSES

The Health Sciences Library (HSL) is offering the following classes in May and June:

EndNote Basics
May 24
This hands-on workshop will provide an introduction to EndNote, including how to create a library of references and use it to automatically format your bibliography. This session will cover importing references from PubMed as well as entering references manually. We will also review using the "Cite While You Write" feature to add citations to Word documents and produce bibliographies using a variety of styles.

EndNote Advanced
May 30
EndNote is a powerful program but there are many things to know to use it effectively. This Advanced training session is designed to be an open forum for you to ask questions and get answers! We will also review some specific features of the program such as options for linking to full-text articles.

ISI Web of Science
June 21
This hands-on class will cover basic, advanced and cited reference searching, as well as an introduction to journal citation reports.

For details and registration information or to see other HSL training offerings, go to http://www.hsl.unc.edu/classes/.

CTL OFFERS OFF-CAMPUS ACCESS TO TEACHING JOURNALS

Earlier this year, the Center for Teaching and Learning (CTL) purchased a site license for UNC-Chapel Hill campus users to four journals:

-- *National Teaching & Learning Forum*
-- *The Teaching Professor*
-- *Online Classroom*
-- *Academic Leader*

Originally, access to the journals was limited to on-campus connections. The journals are now accessible off campus through the UNC Library's proxy server via the E-Journal Finder. Go to http://proxy.lib.unc.edu/ for details on how to log into the proxy server.

To access the publications on campus, go to http://ctl.unc.edu/rt.html and scroll down to the "online journals" section.

To access them off campus, go to the E-Journal Finder at http://eresources.lib.unc.edu/ejournal/ and search by journal title. When you first request access to an online journal in your computer session, you will be asked for your login information.

-- Center for Teaching and Learning
316 Wilson Library
tel: 966-1289
email: ctl_unc@unc.edu

APRIL 2007 ISSUE OF TL INFOBITS

TL Infobits is an electronic service of the ITS Teaching and Learning division. Each month TL's Academic Outreach Consultant monitors and selects from a number of information and instructional technology sources that come to her attention and provides brief notes for electronic dissemination to educators. To subscribe go to http://mail.unc.edu/lists/read/subscribe?name=infobits.

Articles in the April 2007 issue (http://its.unc.edu/tl/infobits/bitapr07.php) include:

Web 2.O Projects in Education
NSF Report on Cyberinfrastructure Vision
The Promise of Blended Learning
Future Assumptions about Academic Libraries
Studies on Wikipedia Use
New Journal on Scholarship of Teaching and Learning
Using Virtual Worlds in Education Resource Guide

All back issues of *Infobits* are available on the Web and are searchable at http://its.unc.edu/tl/infobits/index.php.

NEW JUST-IN-TIME TUTORIAL ON TABLES IN MOZILLA

A new Just-in-Time tutorial, "Mozilla Tables," is now available at http://learnit.unc.edu/jitt/mozilla/. This online tutorial will show you how to create a table and use the table formatting options in the Mozilla Composer web page editor.

The ITS Teaching and Learning division has created "Just-in-Time Tutorials" to answer, in a convenient and interactive way, specific questions learners might have about using a computer application. All Just-in-Time Tutorials are designed to be no more than five minutes in length, include a brief quiz for the learner to check their

understanding of the material, and provide pointers to other ITS resources for additional help. To see all the available Just-in-Time Tutorials, go to http://learnit.unc.edu/jitt/.

COMPUTER TIPS

You can find computer tips in issues of the *University Gazette* (http://gazette.unc.edu/). Look for them in the Information Technology Services columns.

For more computing assistance, contact the Information Technology Response Center, Undergraduate Library.
Walk-in Hrs: 7:30 a.m. to 5 p.m.
Submit a help request on the Web: https://www.unc.edu/ar-bin/remedy.pl
Tel: 962-HELP -- 24 hours/7 days a week
ITRC website: http://help.unc.edu/

ITS LEARNIT WORKSHOPS

There are still spaces available in the following LearnIT workshops. To read a workshop description or to register for any of these workshops, go to http://learnit.unc.edu/workshops. For links to other campus training opportunities, go to the LearnIT website.

If multiple dates are listed, the workshop is offered on each of those dates.

ConsiderIT: Instructional Uses for Facebook
May 16

Remedy Group Data Administrator: UNC-Group Information Training
May 17
May 22

CONFERENCE ANNOUNCEMENTS

Stay informed about technology conferences with the CIT's "Education Technology and Computer-Related Conferences" at http://its.unc.edu/tl/guides/irg-37.php and "Calendar of World-Wide Educational Technology-Related Conferences, Seminars, and Other Events." The calendar is at http://confcal.unc.edu:8086/.

2007 CITATIONS PUBLICATION SCHEDULE

January 12 & 26
February 9 & 23
March 9 & 23
April 13 & 27
May 11 & 25
June 8 & 22
July 13 & 27
August 10 & 24
September 7 & 21
October 5 & 19
November 2, 16 & 30
December 14

CITations welcomes announcements from all UNC-Chapel Hill campus organizations involved in instructional and research technology. To have an announcement considered for publication in *CITations*, send email to Carolyn Kotlas, kotlas@email.unc.edu, or call 962-9287. The deadline for submissions is 11:00 a.m. the day before the publication date.

HOW TO SUBSCRIBE OR UNSUBSCRIBE TO CITATIONS

CITations is published twice a month by the ITS Teaching and Learning division. Back issues are available at http://its.unc.edu/tl/citations/.

For more information about ITS Teaching and Learning, see our website at http://its.unc.edu/tl/.

To subscribe to *CITations*, link to http://mail.unc.edu/lists/read/subscribe?name=citations.

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